



Kern County Mental Health

Substance Use Disorder

1115 Drug Medi-Cal Waiver Feedback Form

Forms can be mailed to:

Kern County Mental Health, PO Box 1000, Bakersfield, CA 93302 Attn: SUD;

or sent via e-mail to: csolis@co.kern.ca.us; or by fax to (661) 868-8611

Survey is also available at <https://www.surveymonkey.com/r/DNRFJZB>

The following describes some of the basic changes that are coming to the Kern County Mental Health (KCMH) Substance Use Disorder (SUD) System of Care under the 1115 Drug Medical Organized Delivery System Waiver. Some of the changes include: Client Flow, ASAM Treatment Expansion, Access, and Assessment process changes. We are collecting continuous feedback regarding the 1115 Drug Medi-Cal Waiver to improve the draft plan for the waiver and influence the progression of the implementation plan.

DEMOGRAPHIC INFORMATION

Which of the following groups/categories apply to you?

- Substance Use Treatment Client/Consumer
- Family Member of Substance Use Treatment Consumer
- Kern County Substance Use/ Mental Health Staff
- Substance Use Disorder Service Provider
- Community-Based/Non-profit Mental Health Service Provider
- Community-Based/Organization (**not** Mental Health Provider)
- Children and Family Services Organization
- Law Enforcement
- Hospital/Health Care Provider
- Advocate
- Other County Agency
- Tribal Agency
- Other:

Please indicate the region of the County in which you are most involved:

- Metro Bakersfield
- Arvin / Lamont
- Taft
- Tehachapi
- Lake Isabella
- Ridgecrest
- Shafter / Wasco
- Delano
- Other (specify):

If you represent an agency or organization, please tell us which one and provide your role or position:

Agency:

Role/Position:

Client Flow- KCMH SUD Services are provided throughout the community and have different access points based on location and referral source. Client’s flow through the system of care under the waiver focuses on improving access. Clients can access treatment through the ACCESS line, through various GATE Sites, and Service Providers (outlying areas). For individuals in Metro Bakersfield clients will see an LPHA at the GATE who will determine medical necessity by completing a screening, assessment, and using the ASI/ASAM tool to determine a diagnosis and level of treatment. Clients will also be referred to other needed services. When individuals need a modification in treatment, clients will be assessed using the ASAM to justify treatment.

1. Describe what should be added or clarified to improve how clients flow through the treatment system of care:

2. Describe any potential client or provider-level barriers or challenges to implementing the client flow as described:

Treatment Services- The current level system in Kern County is Level 1 (early intervention), Level 2 (pre-treatment), Level 3 (ODF), Level 4 (IOP), and Level 5 (residential). These will be expanded to match American Society of Addiction Medicine (ASAM) levels of treatment which are .5 Early Intervention, 1.0 Outpatient, 2.1 Intensive Outpatient, and 3.5 Residential Treatment. When the ASAM treatment levels are implemented, the services provided will move from standardized amount of services to actual client needed services. The ASAM focuses on providing the appropriate hours of services per week rather than a set format. This means that clients can move levels and will be discharged based on treatment plan goals being met rather than compliance with program and the length of standardized treatment episodes. Other services that will be provided are ASAM Medication Assisted Treatment (NTP or OBOT) and Withdrawal Management (social detox). Also there will be the addition of Recovery Services and Case Management.

3. Describe any potential provider-level barriers to implementing or expanding the initial (year one) benefit package for adults:

Access- In an effort to expand access to services for beneficiaries under the 1115 DMC Waiver, SUD is changing the current system of access to services by looking at expanding access points, streamlining the medical necessity process, adding telephone access options, and partnering with various referral sources not already being serviced. In the last year the access point (currently GATE) has added access sites at the Psychiatric Evaluation Center (PEC) and Mary K. Shell to increase collaboration with mental health services. Some of the proposed new access points would be North Chester (2525 North Chester Avenue, 93308), Stockdale (5121 Stockdale Hwy, 93309), and Southeast (1600 E. Belle Terrace, 93307).

Expansion of services is a key component to the Waiver. KCMH would like to have an understanding of what services providers are willing and able to provide to assist in implantation plan development.

4. Comments or feedback for the implementation of SUD Case Management and Recovery Services.

5. If you identified as an SUD service provider, are you ABLE to do the following to improve access to services.

	Yes	No	Don't Know	Not Applicable
Increase the number of residential treatment beds within your facility/ facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Operate outpatient services six days per week and at least two evenings per week.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide services in Spanish	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide other culturally and linguistically appropriate services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Conduct an assessment within 72 hours of referral	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide telehealth services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Assessment- Currently under our proposed plan individuals in metropolitan Bakersfield will see an LPHA or Substance Use Counselor (LPHA review) at the access point (currently GATE). Medical necessity will be determined through screening, assessment, and using an ASI/ASAM tool to determine a diagnosis and level of treatment. If an individual is in an outlying area this process would be completed at the treatment site. When individuals require a modification in treatment, they will be re-assessed using the ASAM criteria to justify the treatment change.

6. How effective do you thing the assessment process will be in ensuring clients are placed at the right level of care/service based on current need?

Not effective at all Slightly effective Neutral Quite Effective Extremely Effective

7. Describe any potential provider-level barriers or challenges to implementing the assessment process, Including determining medical necessity and using the ASAM criteria: