

# MHSA Quarterly & Stats Summary

(Q2: October 2019 – December 2019)



## COMMUNITY PROGRAM PLANNING PROCESS (CPPP)



12.9

Average individuals in attendance



83%

Stakeholders between 26-59 years of age



58%

Of those who completed a survey felt they were able to provide feedback



**Unserved/  
Underserved  
Populations:**

1. Homeless or at risk of homelessness
2. Older Adults
3. Those in rural Kern areas



**Type of Appropriate  
Services or Programs:**

1. Access and Linkage to Care
2. Early Intervention
3. Prevention

During the second quarter of FY 2019-2020, there were a total of 15 Stakeholder meetings scheduled throughout Kern County. Of the 15 originally scheduled meetings, a total of **12** Stakeholder meetings were conducted in **8** cities/towns of Kern County (Arvin, Bakersfield, Frazier Park, Kern City, Lake Isabella, Ridgecrest, Taft, Tehachapi and Wasco).

Of the 15 originally scheduled meetings, there were **3** Stakeholder meetings that were cancelled due to the following reasons:

- October 22, 2019: Focus group cancelled due to lack of response from identified stakeholders.
- November 8, 2019: Focus group cancelled due to lack of response from identified stakeholders.
- December 5, 2019: Meeting scheduled at Rathbun Library was cancelled due library closed for renovation/construction.

We provided MHSA education and received feedback from **155** stakeholders; groups varied in size and averaged **12.9** individuals per meeting.

### CALENDAR OF STAKEHOLDER MEETINGS DURING THE 2<sup>nd</sup> QUARTER:

Date	Location	City	Address	Time	Participants	Attendance
Oct 3, 2019 (Thursday)	Arvin/ Lamont/ Greenfield Collaborative	Arvin	901 Nectarine Ct.	10:00 AM	Arvin Collaborative members & community (Focus Group)	70
Oct 12, 2019 (Saturday)	Frazier Park Branch Library	Frazier	3732 Park Dr.	12:00 PM	Townhall Meeting	8
Oct 15, 2019 (Tuesday)	Kern City Civic Association	Kern City	1003 Pebble Beach Dr.	1:00 PM	Townhall Meeting	6
Oct 16, 2019 (Wednesday)	Kern BHRS Stockdale Site	Bakersfield	5121 Stockdale Hwy.	1:00 PM	Higher level of care and underserved (Focus Group)	11
Oct 17, 2019 (Thursday)	College Community Services	Lake Isabella	2731 Nugget Ave.	1:00 PM	Townhall Meeting	17
Oct 18, 2019 (Friday)	CCS Learning Center	Tehachapi	113 East "F" St	1:00 PM	Townhall Meeting	7
<u>Oct 22, 2019 (Tuesday)</u>	<u>Westchester Training Room</u>	<u>Bakersfield</u>	<u>2001 28th St</u>	<u>2:30 PM</u>	<u>People Interested in future use of MHSA funds (Focus Group)</u>	<u>0</u>
Oct 24, 2019 (Thursday)	Ridgecrest Branch Library	Ridgecrest	131 E. Las Flores Ave.	1:30 PM	Townhall Meeting	18

## MHSA QUARTERLY & STATS SUMMARY – Q2: October 2019 – December 2019

Oct 29, 2019 (Tuesday)	Pioneer Villages States	Bakersfield	600 Fairfax Rd.	3:00 PM	VSOP and WISE Programs (Focus Group)	4
<del>Nov 8, 2019 (Friday)</del>	<del>Westchester Training Room</del>	<del>Bakersfield</del>	<del>2001 28th St</del>	<del>1:00 PM</del>	<del>Residency Special Projects (Focus Group)</del>	<del>0</del>
Nov 14, 2019 (Thursday)	Activity Room at the West Side Recreation & Park District	Taft	500 Cascade Pl.	3:00 PM	Townhall Meeting	7
Nov 19, 2019 (Tuesday)	Commonwealth Building	Bakersfield	3300 Truxtun Ave.	1:00 PM	Youth and TAY (Focus Group)	3
Nov 21, 2019 (Thursday)	Kern BHRS Site	Bakersfield	1600 E. Belle Terrace	1:00 PM	Townhall Meeting	4
<del>Dec 5, 2019 (Thursday)</del>	<del>Rathbun Library</del>	<del>Bakersfield</del>	<del>200 W. China Grade Loop</del>	<del>1:00 PM</del>	<del>Townhall Meeting</del>	<del>0</del>
Dec 11, 2019 (Wednesday)	Wasco Branch	Wasco	1102 7 <sup>th</sup> St.	1:00 PM	Townhall Meeting	0

### SURVEYS COMPLETED

(Q2: 10/2019 to 12/2019)

Attended  
Meeting  
but did not  
turn in a  
survey, (71  
OUT OF  
155 = 46%)

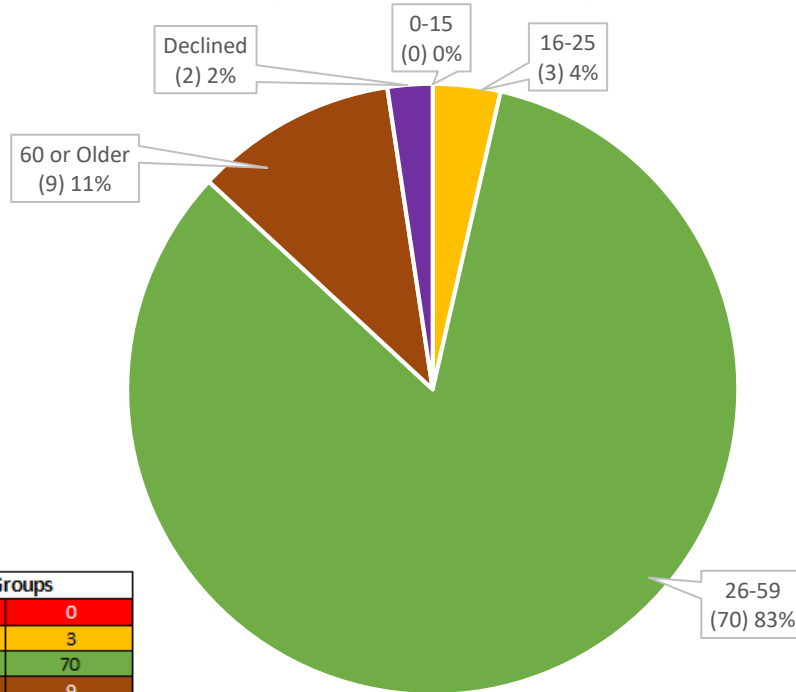


Surveys  
Completed,  
(84 OUT OF  
155 =  
54%)

## DEMOGRAPHICS

### AGE OF STAKEHOLDERS

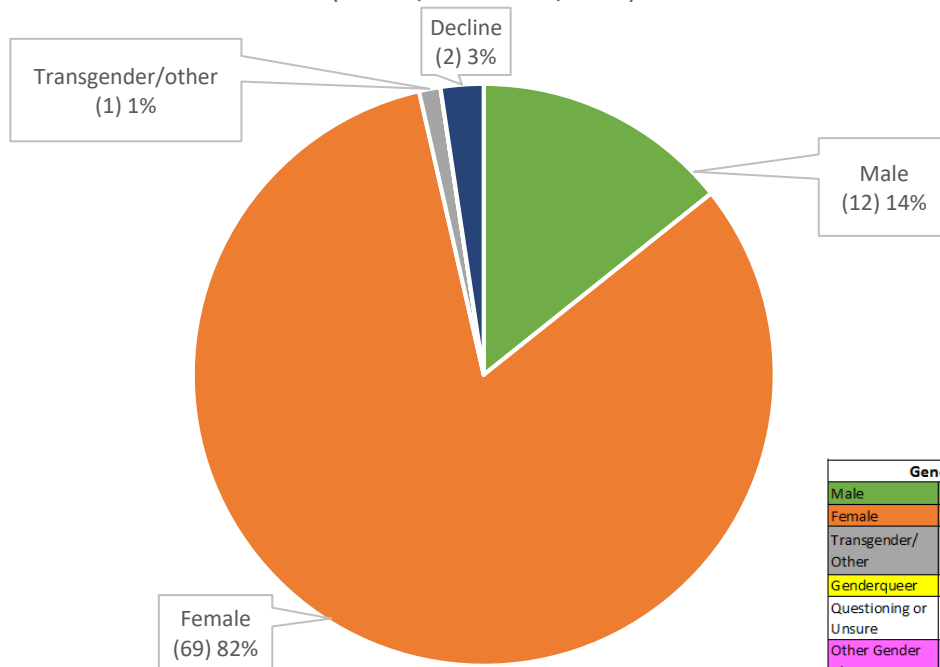
(Q2: 10/2019 to 12/22019)



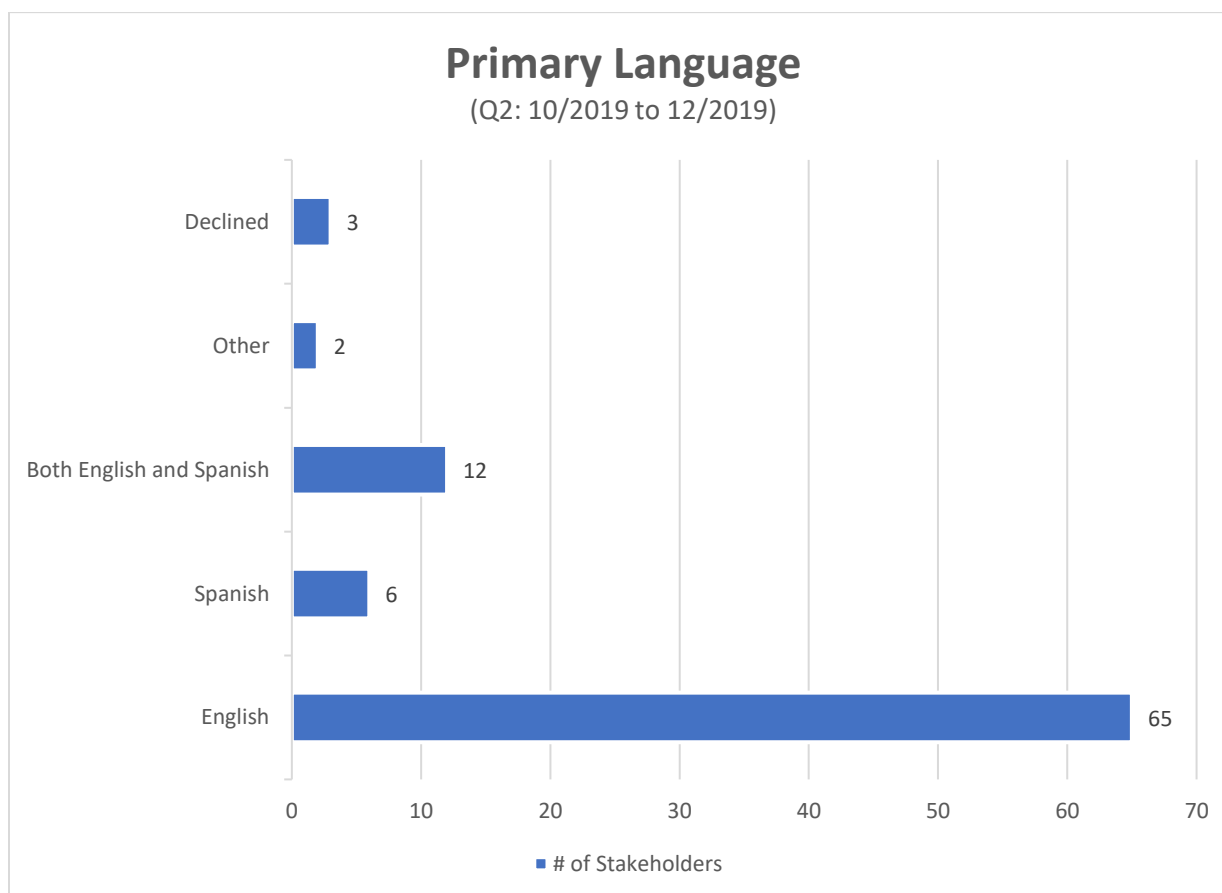
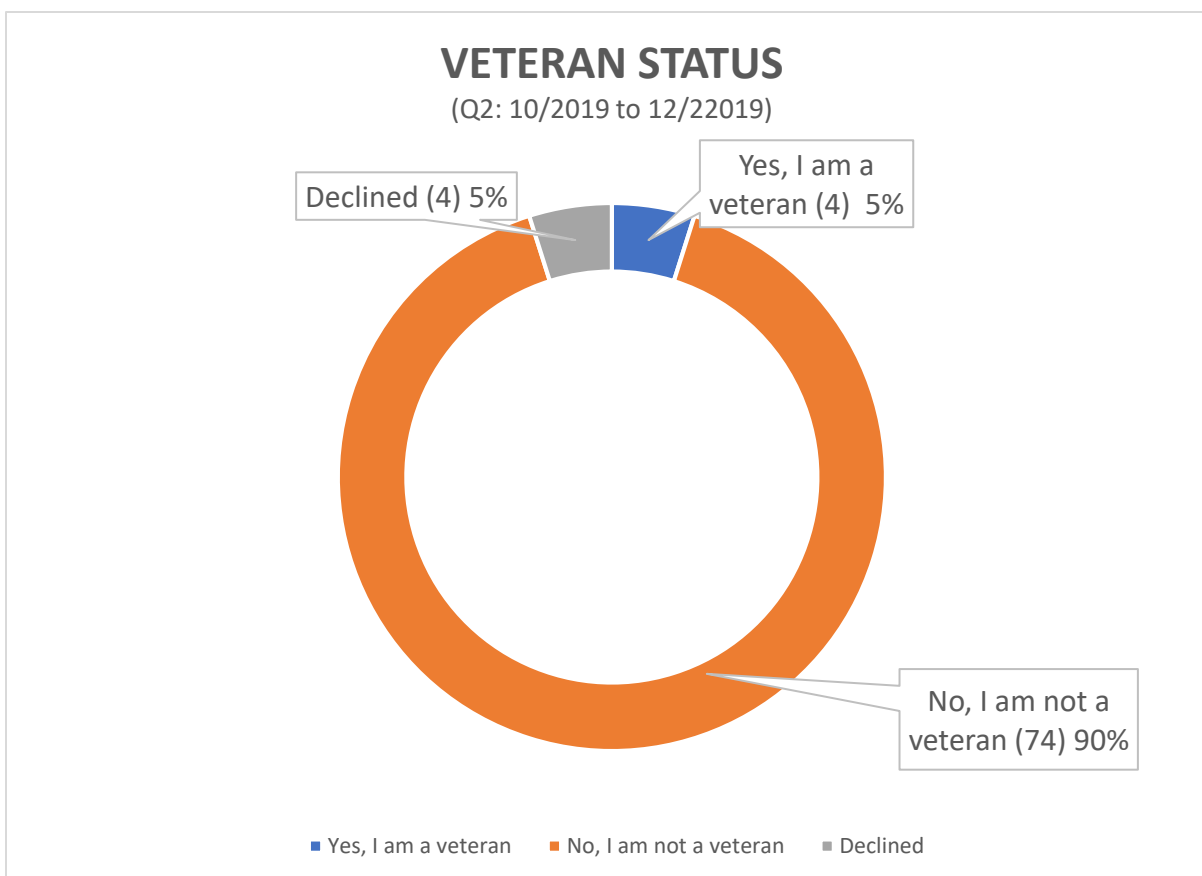
Age Groups	
0-15	0
16-25	3
26-59	70
60 or Older	9
Declined	2

### GENDER CURRENTLY IDENTIFIED WITH

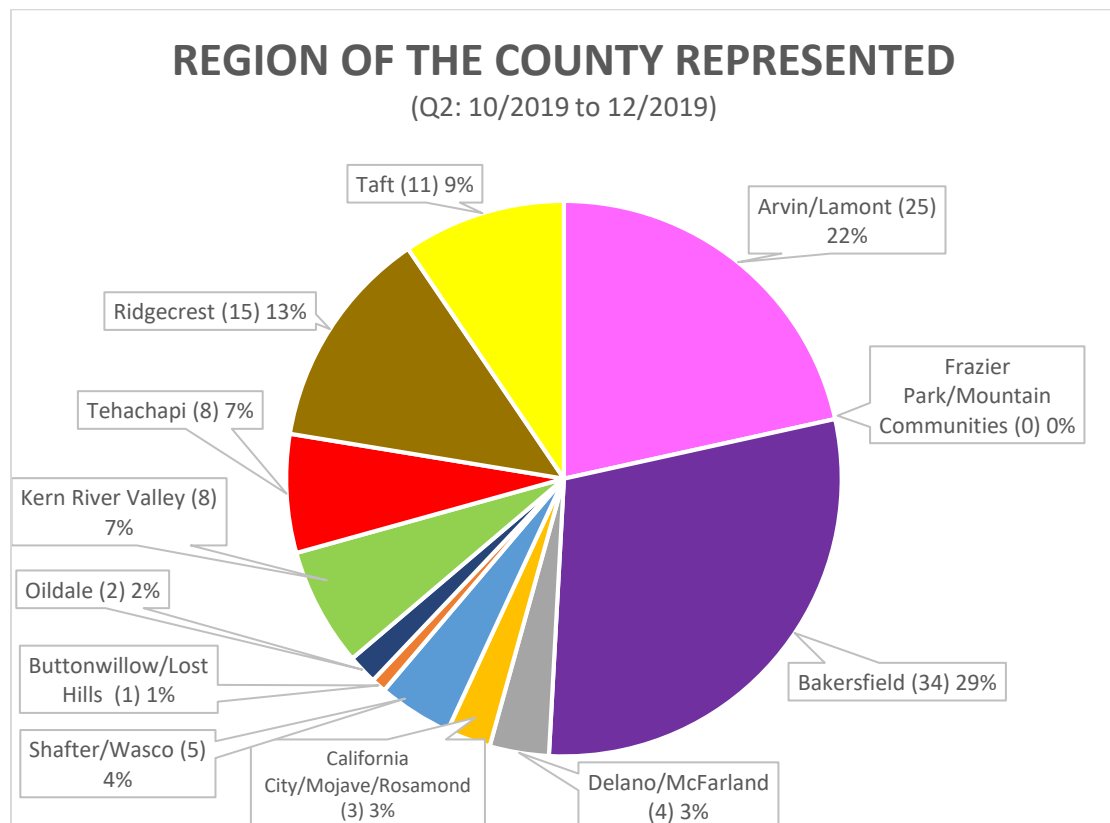
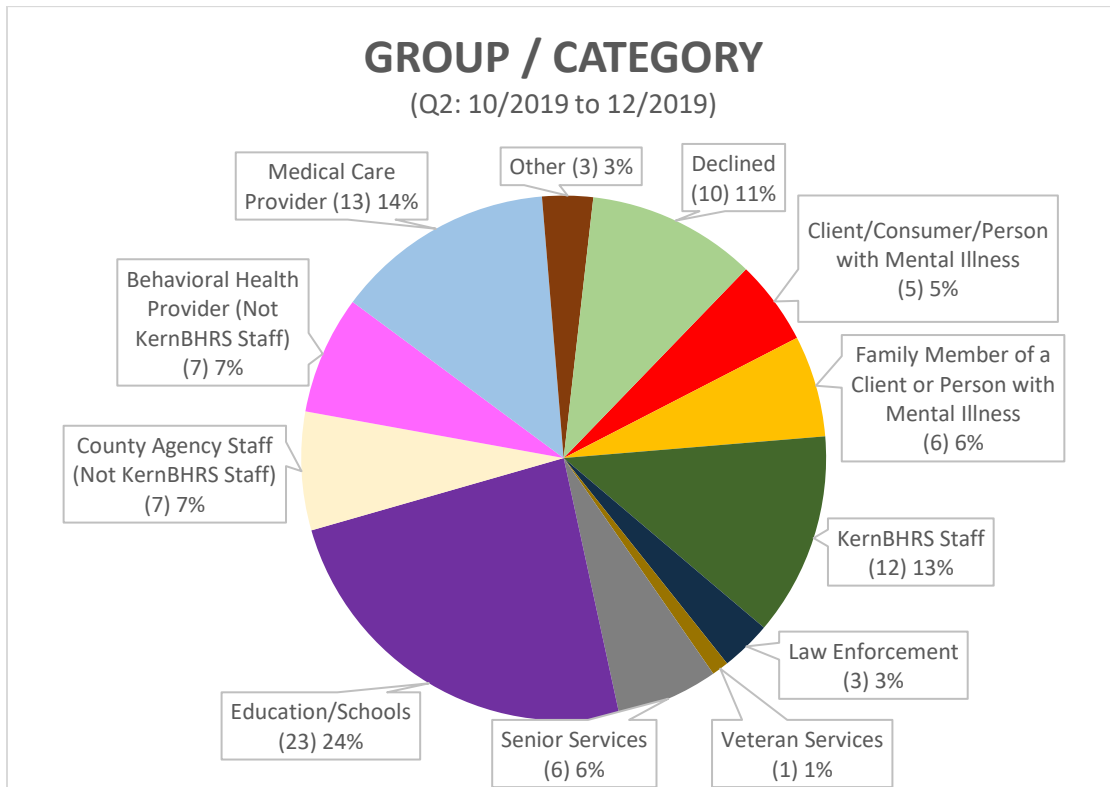
(Q2: 10/2019 to 12/2019)



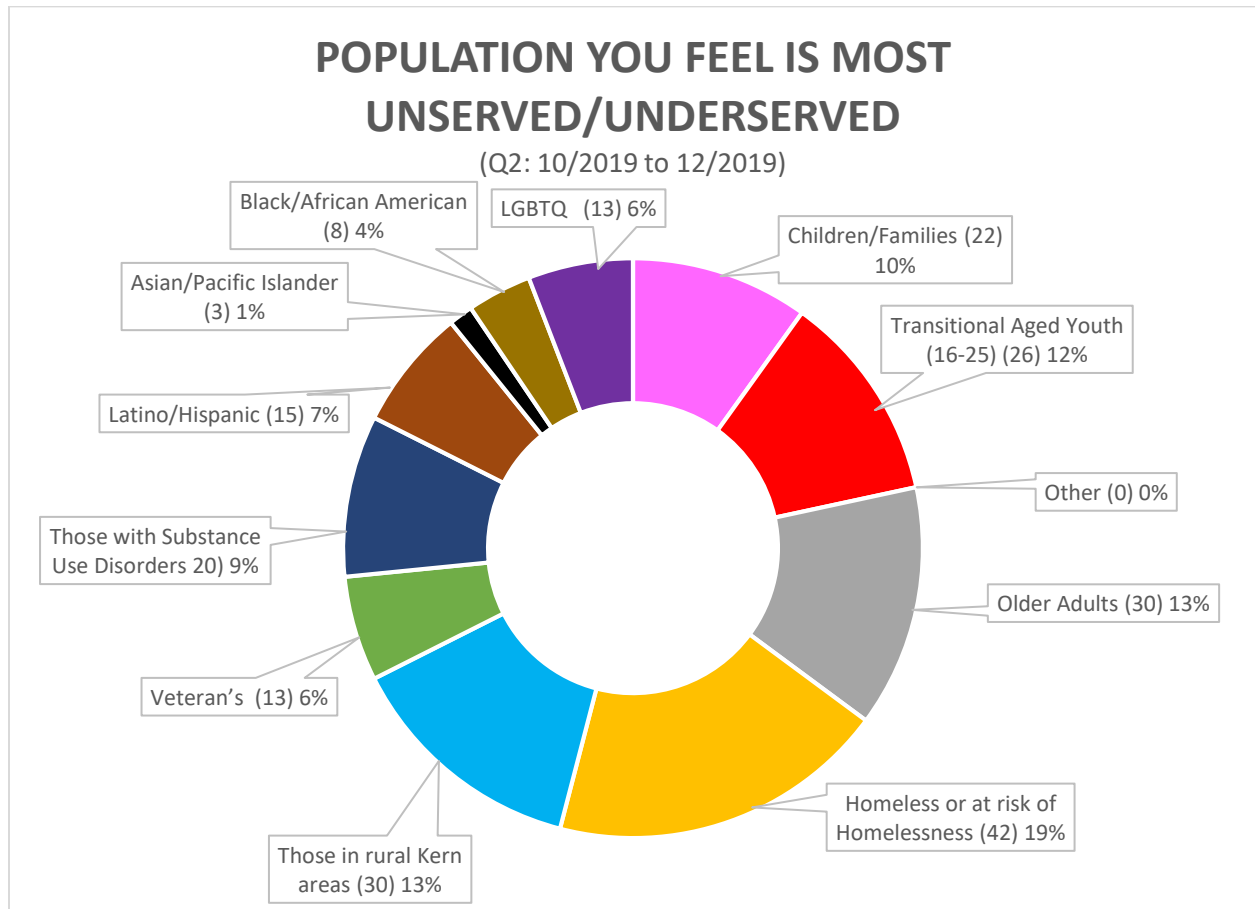
Gender	
Male	12
Female	69
Transgender/Other	1
Genderqueer	0
Questioning or Unsure	0
Other Gender Identity	0
Declined	2



## STAKEHOLDER REPRESENTATION



## STAKEHOLDER IDENTIFIED NEED



## Types of Services or Programs that would be appropriate to serve the above populations

(Q2: 10/2019 to 12/2019)



Q2. Stakeholder Cumulative Data (October 1, 2019 – December 31, 2019)					
Age Groups:			Sexual Orientation:		
0-15	0	0.0%	Straight/Heterosexual	71	83.5%
16-25	3	3.6%	Gay or Lesbian	4	4.7%
26-59	70	83.3%	Bisexual	2	2.4%
60 or Older	9	10.7%	Questioning	0	0.0%
Declined	2	2.4%	Queer	0	0.0%
Gender assigned at birth:			Another sexual orientation	1	1.2%
Male	13	15.5%	Declined	7	8.2%
Female	70	83.3%	Race:		
Declined	1	1.2%	Asian	0	0.0%
Gender Currently Identified with:			Native Hawaiian/Pacific Islander	0	0.0%
Male	12	14.3%	Black/African American	5	5.7%
Female	69	82.1%	Latino/Hispanic	36	41.4%
Transgender/other	1	1.2%	Tribal/Native American	3	3.4%
Genderqueer	0	0.0%	White/Caucasian	34	39.1%
Questioning or Unsure	0	0.0%	Two or More Races	4	4.6%
Other Gender Identity	0	0.0%	Declined	5	5.7%
Declined	2	2.4%			
Disability:			Ethnicity:		
Vision	7	7.9%	African	4	4.3%
Hearing, or difficulty understanding speech	5	5.6%	Asian Indian/South Asian	0	0.0%
Mental/Cognitive (excludes behavioral)	2	2.5%	Cambodian	0	0.0%
Mobility/Physical	2	2.2%	Chinese	0	0.0%
Chronic Medical illness (not limited to pain)	6	6.7%	Eastern European	1	1.1%
None	58	65.2%	Korean	0	0.0%
Declined	9	10.1%	Middle Eastern	3	3.2%
Veteran Status:			Vietnamese	0	0.0%
Yes, I am a veteran	4	4.9%	European	13	13.8%
No, I am not a veteran	74	90.2%	Filipino	1	1.1%
Declined	4	4.9%	Japanese	0	0.0%
Primary Language:			Caribbean	1	0.1%
English	65	73.9%	Central American	4	4.3%
Spanish	6	6.8%	Mexican/Mexican American/Chicano	31	33.0%
Both English and Spanish	12	13.6%	Puerto Rican	0	0.0%
Other	2	2.3%	South American	1	1.1%
Declined	3	3.4%	Two or more ethnicities	9	9.6%
			Other	7	7.4%
			Declined	19	20.3%



# MHSA QUARTERLY & STATS SUMMARY – Q2: October 2019 – December 2019

Group/Category:			Population you feel is most unserved/underserved in the above-mentioned community:		
Client/Consumer/Person with Mental Illness	5	5.2%	Children/Families	22	9.9%
Family Member of a Client or Person with Mental Illness	6	6.3%	Transitional Aged Youth (16-25)	26	11.7%
Kern BHRS Staff	12	12.5%	Older Adults	30	13.5%
Law Enforcement	3	3.1%	Homeless or at risk of Homelessness	42	18.9%
Veteran Services	1	1.0%	Those in rural Kern areas	30	13.5%
Senior Services	6	6.3%	Veterans	13	5.9%
Education/Schools	23	24.0%	Those with Substance Use Disorders	20	9.0%
County Agency Staff (Not Kern BHRS Staff)	7	7.3%	Latino/Hispanic	15	6.8%
Behavioral Health Provider (Not Kern BHRS Staff)	7	7.3%	Asian/Pacific Islander	3	1.4%
Medical Care Provider	13	13.5%	Black/African American	8	3.6%
Other	3	3.1%	LGBTQ	13	5.9%
Declined	10	10.4%	Other	0	0.0%
Region of the County you are most involved:			Please indicate the types of services or programs that would be appropriate to service the above-mentioned population:		
Arvin/Lamont	25	21.6%	Prevention	38	17.1%
Bakersfield	34	29.3%	Early Intervention	39	17.6%
Delano/McFarland	4	3.4%	Outreach for Recognizing the Early Signs of Mental Illness	36	62.2%
California City/Mojave/Rosamond	3	2.6%	Stigma and Discrimination Reduction	29	13.1%
Shafter/Wasco	5	4.3%	Access and Linkage to Care	41	18.5%
Buttonwillow/Lost Hills	1	0.9%	Peer-based services	14	6.3%
Oildale	2	1.7%	Intensive Outpatient Treatment	25	11.3%
Kern River Valley	8	6.9%			
Tehachapi	8	6.9%			
Ridgecrest	15	12.9%			
Taft	11	9.5%			
Frazier Park/Mountain Communities	0	0.0%			

**Mental Health Service Act**

**Stakeholder Data**

**Fiscal Year 2019/2020**

**2<sup>nd</sup> Quarter**

**October - December**



**BEHAVIORAL  
HEALTH&RECOVERY  
SERVICES**

October 3, 2019 –Arvin/Lamont/Greenfield Collaborative (901 Nectarine Ct, Arvin)			
Total Attendance: 70*/ Total Surveys Collected: 31			
(Note: participants may select more than 1 answer)			
Age Group		Sexual Orientation:	
0-15	0	Straight/Heterosexual	28
16-25	0	Gay or Lesbian	1
26-59	31	Bisexual	0
60 or Older	0	Questioning	0
Declined	0	Queer	0
Gender assigned at birth		Another sexual orientation	0
Male	6	Declined	2
Female	25	Race	
Declined	0	Asian	0
Gender Currently Identified with		Native Hawaiian/Pacific Islander	0
Male	5	Black/African American	1
Female	25	Latino/Hispanic	21
Transgender/other	1	Tribal/Native American	1
Genderqueer	0	White/Caucasian	3
Questioning or Unsure	0	Two or More Races	2
Other Gender Identity	0	Declined	3
Declined	0		
Disability		Ethnicity	
Vision	1	African	1
Hearing, or difficulty understanding speech	1	Asian Indian/South Asian	0
Mental/Cognitive (excludes behavioral)	0	Cambodian	0
Mobility/Physical	0	Chinese	0
Chronic Medical illness (not limited to pain)	3	Eastern European	0
None	22	Korean	0
Declined	4	Middle Eastern	2
Veteran Status:		Vietnamese	0
Yes, I am a veteran	2	European	4
No, I am not a veteran	27	Filipino	1
Declined	2	Japanese	0
Primary Language:		Caribbean	0
English	19	Central American	4
Spanish	3	Mexican/Mexican American/Chicano	19
Both English and Spanish	7	Puerto Rican	0
Other	1	South American	0
Declined	2	Two or more ethnicities	4
		Other	0
		Declined	3

Group/Category		Population you feel is most unserved/underserved in the above-mentioned community	
Client/Consumer/Person with Mental Illness	1	Children/Families	6
Family Member of a Client or Person with Mental Illness	2	Transitional Aged Youth (16-25)	8
KernBHRS Staff	2	Older Adults	9
Law Enforcement	0	Homeless or at risk of Homelessness	13
Veteran Services	0	Those in rural Kern areas	10
Senior Services	1	Veteran's	2
Education/Schools	13	Those with Substance Use Disorders	4
County Agency Staff (Not KernBHRS Staff)	2	Latino/Hispanic	7
Behavioral Health Provider (Not KernBHRS Staff)	3	Asian/Pacific Islander	0
Medical Care Provider	3	Black/African American	1
Other	1	LGBTQ	2
Declined	2	Other	0
Region of the County you are most involved		Please indicate the types of services or programs that would be appropriate to service the above-mentioned population	
Arvin/Lamont	25	Prevention	12
Bakersfield	12	Early Intervention	14
Delano/McFarland	4	Outreach for Recognizing the Early Signs of Mental Illness	12
California City/Mojave/Rosamond	1	Stigma and Discrimination Reduction	5
Wasco/Lost Hills	2	Access and Linkage to Care	11
Buttonwillow/Lost Hills	1	Peer-based services	1
Oildale	2	Intensive Outpatient Treatment	6
Kern River Valley	2		
Tehachapi	2		
Ridgecrest	1		
Taft	4		
Frazier Park/Mountain Communities	0		

<b>Do you feel you were able to provide meaningful stakeholder feedback today?</b>	
Yes	<b>13</b>
No	<b>2</b>
No Response	<b>16</b>
Yes, you have and it's about time. We need this services in the rural community because a lot of our partner cannot access to behavioral health services.	
Yes, the different topics brought up made sure to address the needs of the community.	
We need more mental health services in Lamont.	
Yes! It was about time we as a community where able to give feedback	
There was not enough time for feedback	
<b>Please indicate whether you are in favor of expansion of children services</b>	
Yes	<b>31</b>
No	<b>0</b>
No Response	<b>0</b>
<b>If you are NOT in favor of expansion of children services, please explain why or list services that would be a greater benefit to our community.</b>	
N/A (2)	
<b>What suggestions (if any) would you give with regards to these programs?</b>	
Give updates or information.	
<ol style="list-style-type: none"> <li>Expansion of a substance use program for teenagers in the Lamont/Arvin area. Because these are no programs in Arvin/Lamont.</li> <li>Programs for grandparents that are raising the children.</li> </ol>	
More free youth activities for low income families	
<ul style="list-style-type: none"> <li>Reduction of stigma</li> <li>Cultural sensitivity</li> <li>School site trained staff (more behavioral employees)</li> <li>Outlying hours</li> <li>Educate on services that are not MediCal (Private pay)</li> <li>Co-location to frequently used areas/mobile unit</li> </ul>	
Opportunities for families to benefit for these programs	
We need more accessible maternal mental health services	

More transportation services and awareness.
Detox Units
Transitional Units/housing
Transportation for families of low income/poverty
It would be great to do old-school outreach to reach information for PPI.
They should be provided to schools. Some parents are not low-income but yet have unlimited resources.
Integrate Kern BHRS Prevention services
<b>Who would you identify as underserved or unserved populations?</b> (Unserved or Underserved populations are characterized as not having proper or equal public representation, and therefore do not receive the same quantity or quality of care or services as other populations).
Children
Children & Families (2)
Dual Diagnosis Services
Elderly people (3)
Families here due to seeking asylum or due to no medical
Homeless families (3)
Homeless individuals (6)
Non-English-speaking individuals
Undocumented (2)
In the Lamont area we only have 1 agency that serve the area for mental health. All others have to travel into Bakersfield.
Low-income to middle-income those families that are close to middle but are not low income.
<b>How could new Programming benefit Kern County's underserved or unserved populations?</b>

It will have a big impact to our community and the population of our rural areas.
It would help ensure the children & families are receiving services. Help provide stability for the families and children.
We need to have other agencies that can serve our adults and children who need mental health assistance so there is a choice.
Bring the services to the Shelters and to the streets.
See previous recommendations (listed here again) <ul style="list-style-type: none"> <li>• Reduction of stigma</li> <li>• Cultural sensitivity</li> <li>• School site trained staff (more behavioral employees)</li> <li>• Outlying hours</li> <li>• Educate on services that are not MediCal (Private pay)</li> <li>• Co-location to frequently used areas/mobile unit</li> </ul>
Connect them to services
Our moms could get care after post-partum and possibly decrease chances of psychosis.
Greatly serve KC populations.
Very much so.
Transitional support. Change in mind-set in obtaining services.
In regards to issues with substance, a local CBERR can be created if there is community buy-in a CBERR is a community-based environmental risk reduction group. There are 3 (KRV, Oildale and Buttonwillow). For more info contact 661-845-8042.
Brighter future - Hope
<b>General Comments?</b>
Great job on given out this information. Continue subcommittees and publicize and welcome all 🙏
Thank you for the work you do.
Thank you!
<b>Stakeholder Feedback Form</b>
If communities are interested in prevention services (drugs/alcohol) our team services, the entire county. If they are interested in creating a local coalition, we can help head that and fund it (small funding)

I would like to be part of the discussion on Children and Family. I work for First 5 Kern.
Can you provide us with information of your programs for our families?
Very informative. Thank you!
<b>Action Steps:</b>
<ul style="list-style-type: none"> <li>• MHSA will continue to investigate solutions to the housing and homeless crisis to include the possibility of housing centers that provide resources and linkage to affordable/low income housing in the communities of Arvin, Weedpatch and Lamont.</li> <li>• MHSA will explore unconventional methods of SUD recovery such as detox centers offering services such as safe needle space, with support provided for decreasing negative or self-harming behaviors.</li> <li>• MHSA will look into additional Outreach and Education, with an emphasis in working with schools in rural communities. Special request was made to establish collaborations with schools teaching grades K-6<sup>th</sup>.</li> <li>• Effort will be made to investigate ways of educating the community on how to use technology for the benefit of receiving behavioral health services.</li> <li>• Suggestions were made for the addition of further outreach in the communities of rural Kern in the form of social media, resource apps as well as face to face engagement.</li> <li>• MHSA will look into creating a community resource guide that can be disbursed in booklet as well as electronic form to all local government, medical agencies, advocacy offices and educational institutions, in order to promote awareness of the programs and services available through KBHRS and contract providers, in hopes of answering the question of, "where do I begin?" when searching for behavioral health guidance.</li> <li>• MHSA will investigate the acquisition of a mobile mental health unit as an answer to providing services to individuals who need additional support in accessing centralized community centers.</li> <li>• MHSA will continue to investigate ways to support communities within Kern who do not speak English or Spanish.</li> <li>• MHSA will investigate advertising services using billboards in order to spread awareness of the care and services it provides.</li> </ul>

***\* Head count was reported by Arvin Collaborative as 70 individuals in attendance. However, only 24 individuals signed the MHSA sign in sheets. We requested a copy of the collaborative's sign in sheet but we have not received as of 10/30/2019.***



October 12, 2019 – Frazier Park Library (3732 Park Drive, Frazier Park) Total Attendance: 8 / Total Surveys Collected: 0 (Note: participants may select more than 1 answer)			
Age Group		Sexual Orientation:	
0-15	0	Straight/Heterosexual	0
16-25	0	Gay or Lesbian	0
26-59	0	Bisexual	0
60 or Older	0	Questioning	0
Declined	0	Queer	0
Gender assigned at birth		Another sexual orientation	0
Male	0	Declined	0
Female	0	Race	
Declined	0	Asian	0
Gender Currently Identified with		Native Hawaiian/Pacific Islander	0
Male	0	Black/African American	0
Female	0	Latino/Hispanic	0
Transgender/other	0	Tribal/Native American	0
Genderqueer	0	White/Caucasian	0
Questioning or Unsure	0	Two or More Races	0
Other Gender Identity	0	Declined	0
Declined	0		
Disability		Ethnicity	
Vision	0	African	0
Hearing, or difficulty understanding speech	0	Asian Indian/South Asian	0
Mental/Cognitive (excludes behavioral)	0	Cambodian	0
Mobility/Physical	0	Chinese	0
Chronic Medical illness (not limited to pain)	0	Eastern European	0
None	0	Korean	0
Declined	0	Middle Eastern	0
Veteran Status:		Vietnamese	0
Yes, I am a veteran	0	European	0
No, I am not a veteran	0	Filipino	0
Declined	0	Japanese	0
Primary Language:		Caribbean	0
English	0	Central American	0
Spanish	0	Mexican/Mexican American/Chicano	0
Both English and Spanish	0	Puerto Rican	0
Other	0	South American	0
Declined	0	Two or more ethnicities	0
		Other	0
		Declined	0

Group/Category		Population you feel is most unserved/underserved in the above-mentioned community	
Client/Consumer/Person with Mental Illness	0	Children/Families	0
Family Member of a Client or Person with Mental Illness	0	Transitional Aged Youth (16-25)	0
Kern BHRS Staff	0	Older Adults	0
Law Enforcement	0	Homeless or at risk of Homelessness	0
Veteran Services	0	Those in rural Kern areas	0
Senior Services	0	Veteran's	0
Education/Schools	0	Those with Substance Use Disorders	0
County Agency Staff (Not Kern BHRS Staff)	0	Latino/Hispanic	0
Behavioral Health Provider (Not Kern BHRS Staff)	0	Asian/Pacific Islander	0
Medical Care Provider	0	Black/African American	0
Other	0	LGBTQ	0
Declined	0	Other	0
Region of the County you are most involved		Please indicate the types of services or programs that would be appropriate to service the above-mentioned population	
Arvin/Lamont	0	Prevention	0
Bakersfield	0	Early Intervention	0
Delano/McFarland	0	Outreach for Recognizing the Early Signs of Mental Illness	0
California City/Mojave/Rosamond	0	Stigma and Discrimination Reduction	0
Wasco/Lost Hills	0	Access and Linkage to Care	0
Buttonwillow/Lost Hills	0	Peer-based services	0
Oildale	0	Intensive Outpatient Treatment	0
Kern River Valley	0		
Tehachapi	0		
Ridgecrest	0		
Taft	0		
Frazier Park/Mountain Communities	0		

<b>Do you feel you were able to provide meaningful stakeholder feedback today?</b>	
Yes	0
No	0
No Response	0
N/A	
<b>Would the programs presented today benefit your community?</b>	
N/A	
<b>What suggestions (if any) would you give with regards to these programs?</b>	
N/A	
<b>Who would you identify as underserved or unserved populations?</b>	
N/A	
<b>How could new Programming benefit Kern County's underserved or unserved populations?</b>	
N/A	
<b>General Comments?</b>	
N/A	
<b>Stakeholder Feedback Form</b>	
N/A	
<b>Action Steps:</b>	
<p>MHSA will investigate expansion efforts to the mountain communities in order to provide services such as:</p> <ul style="list-style-type: none"> <li>• Additional clinical services including family engagement services</li> <li>• Substance use disorder services to combat rise in drug and alcohol abuse.</li> <li>• Investigate possible solutions to challenges in obtaining transportation to and from services.</li> <li>• Children and Seniors are either underserved or unserved (services needed).</li> </ul>	

MHSA will explore ways to establish better communication with contract service providers as well as other government agencies (DHS, SSI, etc.) in order to provide more complete comprehensive care.

MHSA will research different marketing strategies in order to establish public presence and awareness of its services and offering (billboard, social media, newspaper, public events, door to door, etc.).

MHSA will explore the following:

- Need for a local methadone clinic (challenges with transportation to Bakersfield).
- Respite for care givers.
- Local opioid recovery services (well-advertised).
- Aide in establishing peer supports systems.
- Investigate possible use of local community center in order to provide more localized services.
- How to alleviate large turn over in staff through providers.
- Outreach through local faith-based organizations
- Establishing a liaison at Kern BHRS who can communicate directly with the community in order to ensure that residents are being heard and helped.

October 15, 2019 – Kern City Civic Association (1003 Pebble Beach Dr., Bakersfield)			
Total Attendance: 6 / Total Surveys Collected: 5			
(Note: participants may select more than 1 answer)			
Age Group		Sexual Orientation:	
0-15	0	Straight/Heterosexual	5
16-25	0	Gay or Lesbian	0
26-59	0	Bisexual	0
60 or Older	5	Questioning	0
Declined	0	Queer	0
Gender assigned at birth		Another sexual orientation	0
Male	0	Declined	0
Female	5	Race	
Declined	0	Asian	0
Gender Currently Identified with		Native Hawaiian/Pacific Islander	0
Male	0	Black/African American	0
Female	5	Latino/Hispanic	1
Transgender/other	0	Tribal/Native American	0
Genderqueer	0	White/Caucasian	4
Questioning or Unsure	0	Two or More Races	0
Other Gender Identity	0	Declined	0
Declined	0		
Disability		Ethnicity	
Vision	4	African	0
Hearing, or difficulty understanding speech	2	Asian Indian/South Asian	0
Mental/Cognitive (excludes behavioral)	0	Cambodian	0
Mobility/Physical	1	Chinese	0
Chronic Medical illness (not limited to pain)	0	Eastern European	0
None	1	Korean	0
Declined	0	Middle Eastern	0
Veteran Status:		Vietnamese	0
Yes, I am a veteran	0	European	1
No, I am not a veteran	0	Filipino	0
Declined	0	Japanese	0
Primary Language:		Caribbean	1
English	4	Central American	0
Spanish	0	Mexican/Mexican American/Chicano	0
Both English and Spanish	1	Puerto Rican	0
Other	0	South American	0
Declined	0	Two or more ethnicities	0
		Other	1
		Declined	2

Group/Category		Population you feel is most unserved/underserved in the above-mentioned community	
Client/Consumer/Person with Mental Illness	0	Children/Families	0
Family Member of a Client or Person with Mental Illness	0	Transitional Aged Youth (16-25)	0
KernBHRS Staff	0	Older Adults	3
Law Enforcement	1	Homeless or at risk of Homelessness	2
Veteran Services	1	Those in rural Kern areas	0
Senior Services	3	Veteran's	0
Education/Schools	2	Those with Substance Use Disorders	0
County Agency Staff (Not KernBHRS Staff)	1	Latino/Hispanic	0
Behavioral Health Provider (Not KernBHRS Staff)	0	Asian/Pacific Islander	0
Medical Care Provider	0	Black/African American	0
Other	1	LGBTQ	0
Declined	0	Other	0
Region of the County you are most involved		Please indicate the types of services or programs that would be appropriate to service the above-mentioned population	
Arvin/Lamont	0	Prevention	2
Bakersfield	4	Early Intervention	3
Delano/McFarland	0	Outreach for Recognizing the Early Signs of Mental Illness	2
California City/Mojave/Rosamond	0	Stigma and Discrimination Reduction	0
Wasco/Lost Hills	0	Access and Linkage to Care	3
Buttonwillow/Lost Hills	0	Peer-based services	0
Oildale	0	Intensive Outpatient Treatment	1
Kern River Valley	0		
Tehachapi	0		
Ridgecrest	0		
Taft	0		
Frazier Park/Mountain Communities	0		

<b>Do you feel you were able to provide meaningful stakeholder feedback today? If not, please explain.</b>	
Yes	2
No	0
No Response	3
<b>Would the programs presented today benefit your community?</b>	
Yes (3)	
<b>What suggestions (if any) would you give with regards to these programs?</b>	
We need transportation	
<b>Who would you identify as underserved or unserved populations?</b>	
Low income Seniors	
Homeless	
<b>How could new Programming benefit Kern County's underserved or unserved populations?</b>	
Transportation	
Loneliness	
Have them feel good to request services.	
More public info on all services	
<b>How did you hear about this stakeholder meeting?</b>	
Our newspaper	
Kern BHRS contacted us	
Kern City monthly paper Klarion	
At this meeting today, through the Kern City monthly newsletter issued to all Kern City Residents.	
<b>General Comments?</b>	

I enjoyed the programs and I'm glad you are trying to help us.
We appreciated learning about this!
Thankful for your information on this service with the community.
<b>Stakeholder Feedback Form</b>
Great info on Smart 911. Would like info on help for other family members.
Good programs! Please me slide notes very large with good contrast. Now & speakers were very helpful.
<b>Action Steps:</b>
<ul style="list-style-type: none"> <li>• MHSA will research ways to better reach the Kern City community and raise awareness of the programs and services that are available through KernBHRS for older adults in Kern.</li> <li>• MHSA will contact VSOP team to communicate further need for VSOP services.</li> <li>• MHSA will explore ways of assisting seniors with Technology for personal use as well as for health awareness (ex: Smart911).</li> <li>• MHSA will explore iPhone/Android training for older adults in order to better communicate in emergency situations via voice, internet, text, or through applications.</li> <li>• MHSA will look into promotion of services through Kern City newspaper, resource guide, and outreach events (Pancake Breakfast Social).</li> <li>• MHSA will investigate "safe" referrals to caregivers, dentists, housecleaning, etc., for older adults.</li> </ul>



October 16, 2019 –Kern BHRS Stockdale Site (5121 Stockdale Hwy., Bakersfield)			
Total Attendance: 11 / Total Surveys Collected: 7			
(Note: participants may select more than 1 answer)			
Age Group		Sexual Orientation:	
0-15	0	Straight/Heterosexual	5
16-25	0	Gay or Lesbian	1
26-59	6	Bisexual	0
60 or Older	0	Questioning	0
Declined	1	Queer	0
Gender assigned at birth		Another sexual orientation	0
Male	2	Declined	1
Female	5	Race	
Declined	0	Asian	0
Gender Currently Identified with		Native Hawaiian/Pacific Islander	0
Male	2	Black/African American	0
Female	4	Latino/Hispanic	3
Transgender/other	0	Tribal/Native American	0
Genderqueer	0	White/Caucasian	2
Questioning or Unsure	0	Two or More Races	1
Other Gender Identity	0	Declined	1
Declined	1		
Disability		Ethnicity	
Vision	0	African	0
Hearing, or difficulty understanding speech	0	Asian Indian/South Asian	0
Mental/Cognitive (excludes behavioral)	0	Cambodian	0
Mobility/Physical	0	Chinese	0
Chronic Medical illness (not limited to pain)	0	Eastern European	0
None	5	Korean	0
Declined	2	Middle Eastern	1
Veteran Status:		Vietnamese	0
Yes, I am a veteran	1	European	0
No, I am not a veteran	6	Filipino	0
Declined	0	Japanese	0
Primary Language:		Caribbean	0
English	7	Central American	0
Spanish	0	Mexican/Mexican American/Chicano	3
Both English and Spanish	1	Puerto Rican	0
Other	1	South American	0
Declined	0	Two or more ethnicities	1
		Other	1
		Declined	1

Group/Category		Population you feel is most unserved/underserved in the above-mentioned community	
Client/Consumer/Person with Mental Illness	0	Children/Families	1
Family Member of a Client or Person with Mental Illness	0	Transitional Aged Youth (16-25)	3
KernBHRS Staff	5	Older Adults	2
Law Enforcement	1	Homeless or at risk of Homelessness	2
Veteran Services	0	Those in rural Kern areas	2
Senior Services	0	Veteran's	2
Education/Schools	0	Those with Substance Use Disorders	1
County Agency Staff (Not KernBHRS Staff)	0	Latino/Hispanic	2
Behavioral Health Provider (Not KernBHRS Staff)	1	Asian/Pacific Islander	0
Medical Care Provider	0	Black/African American	2
Other	0	LGBTQ	2
Declined	0	Other	0
Region of the County you are most involved		Please indicate the types of services or programs that would be appropriate to service the above-mentioned population	
Arvin/Lamont	0	Prevention	3
Bakersfield	6	Early Intervention	2
Delano/McFarland	0	Outreach for Recognizing the Early Signs of Mental Illness	4
California City/Mojave/Rosamond	0	Stigma and Discrimination Reduction	4
Wasco/Lost Hills	1	Access and Linkage to Care	3
Buttonwillow/Lost Hills	0	Peer-based services	2
Oildale	0	Intensive Outpatient Treatment	1
Kern River Valley	0		
Tehachapi	0		
Ridgecrest	0		
Taft	0		
Frazier Park/Mountain Communities	0		

<b>Do you feel you were able to provide meaningful stakeholder feedback today?</b>	
Yes	<b>3</b>
No	<b>1</b>
No Response	<b>3</b>
Yes	
Yes, small tight group instead of parties.	
We attended to provide feedback on the DBT ACES but did not get an opportunity to do so.	
<b>Please indicate whether you are in favor of expansion of children services</b>	
Yes	<b>6</b>
No	<b>0</b>
No Response	<b>1</b>
<b>If you are NOT in favor of expansion of children services, please explain why or list services that would be a greater benefit to our community.</b>	
N/A	
<b>What suggestions (if any) would you give with regards to these programs?</b>	
Foster Youth Employment – part of TAY	
<b>Who would you identify as underserved or unserved populations?</b> (Unserved or Underserved populations are characterized as not having proper or equal public representation, and therefore do not receive the same quantity or quality of care or services as other populations).	
More bed availability for homeless shelters; public access to showers; public access to laundry mat.	
Minorities in the extreme (beyond traditional minorities) Filipino, Punjabi, etc.	
See survey	
<b>How could new Programming benefit Kern County's underserved or unserved populations?</b>	
Supportive employment (2)	
No guarantee programs would succeed for everyone. The best option is to develop a wide net to reach more individuals.	

General Comments?
Very little information was provided. Open discussion for what people identify as needs in the community
Stakeholder Feedback Form
Very informative.
Brief but informative
Please contact me if you'd be willing to consider, translating MHSA documents/posters into the Arabic language for the increasing Middle Eastern population in Bakersfield.
Action Steps:
<p>MHSA will explore the following options for enhancement or expansion of services:</p> <ul style="list-style-type: none"> <li>• MHSA will research ways in which we can help provide supportive employment to individuals receiving services as well as peer guidance for emancipated youth.</li> <li>• Consider options for outreach to older adults as well as veterans; specifically, to assist with prevention, linkage to care and transportation to and from services.</li> <li>• Sober living with trained staff that can assist with mental illness (dual diagnosis housing for clients with higher acuity). <ul style="list-style-type: none"> <li>- Provide training</li> <li>- Model Supporting environment</li> <li>- Proper interaction between staff and clients.</li> </ul> </li> <li>• Investigate supporting individuals through public access to laundry services through cards or vouchers (purchase order).</li> <li>• Look into the possible development of an ACES program.</li> <li>• DMV day for clients.</li> <li>• DHS day.</li> </ul>

October 17, 2019 – College Community Services (2731 Nugget Ave., Lake Isabella) Total Attendance: 17 / Total Surveys Collected: 6 (Note: participants may select more than 1 answer)			
Age Group		Sexual Orientation:	
0-15	0	Straight/Heterosexual	5
16-25	0	Gay or Lesbian	0
26-59	5	Bisexual	1
60 or Older	1	Questioning	0
Declined	0	Queer	0
Gender assigned at birth		Another sexual orientation	0
Male	1	Declined	0
Female	5	Race	
Declined	0	Asian	0
Gender Currently Identified with		Native Hawaiian/Pacific Islander	0
Male	1	Black/African American	0
Female	5	Latino/Hispanic	0
Transgender/other	0	Tribal/Native American	0
Genderqueer	0	White/Caucasian	6
Questioning or Unsure	0	Two or More Races	0
Other Gender Identity	0	Declined	0
Declined	0		
Disability		Ethnicity	
Vision	0	African	0
Hearing, or difficulty understanding speech	0	Asian Indian/South Asian	0
Mental/Cognitive (excludes behavioral)	0	Cambodian	0
Mobility/Physical	0	Chinese	0
Chronic Medical illness (not limited to pain)	0	Eastern European	0
None	6	Korean	0
Declined	0	Middle Eastern	0
Veteran Status:		Vietnamese	0
Yes, I am a veteran	0	European	1
No, I am not a veteran	6	Filipino	0
Declined	0	Japanese	0
Primary Language:		Caribbean	0
English	6	Central American	0
Spanish	0	Mexican/Mexican American/Chicano	0
Both English and Spanish	0	Puerto Rican	0
Other	0	South American	0
Declined	0	Two or more ethnicities	1
		Other	2
		Declined	2

Group/Category		Population you feel is most unserved/underserved in the above-mentioned community	
Client/Consumer/Person with Mental Illness	0	Children/Families	2
Family Member of a Client or Person with Mental Illness	0	Transitional Aged Youth (16-25)	2
KernBHRS Staff	0	Older Adults	3
Law Enforcement	0	Homeless or at risk of Homelessness	2
Veteran Services	0	Those in rural Kern areas	2
Senior Services	0	Veteran's	2
Education/Schools	2	Those with Substance Use Disorders	3
County Agency Staff (Not KernBHRS Staff)	1	Latino/Hispanic	0
Behavioral Health Provider (Not KernBHRS Staff)	1	Asian/Pacific Islander	0
Medical Care Provider	1	Black/African American	0
Other	0	LGBTQ	0
Declined	1	Other	0
Region of the County you are most involved		Please indicate the types of services or programs that would be appropriate to service the above-mentioned population	
Arvin/Lamont	0	Prevention	3
Bakersfield	1	Early Intervention	3
Delano/McFarland	0	Outreach for Recognizing the Early Signs of Mental Illness	3
California City/Mojave/Rosamond	0	Stigma and Discrimination Reduction	0
Wasco/Lost Hills	1	Access and Linkage to Care	5
Buttonwillow/Lost Hills	0	Peer-based services	1
Oildale	0	Intensive Outpatient Treatment	2
Kern River Valley	6		
Tehachapi	1		
Ridgecrest	0		
Taft	0		
Frazier Park/Mountain Communities	0		

<b>Do you feel you were able to provide meaningful stakeholder feedback today?</b>	
Yes	<b>3</b>
No	<b>0</b>
No Response	<b>3</b>
We want a CFLC 😊	
Good – Thank you	
<b>Please indicate whether you are in favor of expansion of children services</b>	
Yes	<b>6</b>
No	<b>0</b>
No Response	<b>0</b>
<b>If you are NOT in favor of expansion of children services, please explain why or list services that would be a greater benefit to our community.</b>	
A consumer family learning center could also provide services to children (I think)	
Regional succs, ABA + OT	
<b>What suggestions (if any) would you give with regards to these programs?</b>	
We want a CFLC 😊	
SUD programs for youth. Support Services for family and youth with SUD struggles.	
NA	
<b>Who would you identify as underserved or unserved populations?</b> (Unserved or Underserved populations are characterized as not having proper or equal public representation, and therefore do not receive the same quantity or quality of care or services as other populations).	
Youth	
Homeless/couch surfing (3)	
Older Adults	
Higher level of care for mental health	
Outreach for seniors in isolated communities.	

<b>How could new Programming benefit Kern County's underserved or unserved populations?</b>
<ul style="list-style-type: none"> <li>• Providing services and education programs for family &amp; youth with SUD would allow our youth to have access to more successful futures.</li> <li>• Provide positive coping skills for future.</li> <li>• New programming to allow for shelters/food in the Kern River Valley, instead of having to find the means to get an hour away for support.</li> <li>• Housing &amp; support that is much needed</li> </ul>
Because I work with high school students in a rural community, I see a great number of students who cannot participate in extra-curricular activities due to lack of funds or lack of transportation. Giving kids opportunities to participate in positive activities is huge. Especially those with horrible disfunction families. They need a safe positive place to go.
Help limit homelessness
Healthier communities here for the whole county. Better quality of life. Less reliance on emergency services.
Day treatment
<b>General Comments?</b>
<ul style="list-style-type: none"> <li>• Intense SUD for homeless.</li> <li>• Motel vouchers</li> <li>• SSI &amp; SSD – App assistance</li> </ul>
<b>Stakeholder Feedback Form</b>
Need more Senior help
Low barrier shelter for Lake Isabella area/ housing option for community
Add McFarland to CPPP, access for mental health for unsheltered who are vulnerable, and emergency shelter services in Kern River Valley.
<b>Action Steps:</b>
<p>MHSA will explore the following options for enhancement or expansion of services:</p> <ul style="list-style-type: none"> <li>• Research immediate housing vouches for individuals without a plan (individuals who are not able to be helped through contract service providers such as Flood Ministries).</li> <li>• Possibility for crisis housing or homeless shelter for the Kern River Valley.</li> <li>• Housing needs for individuals facing domestic violence.</li> <li>• Aide in prevention of violence against the homeless.</li> <li>• Assist in reconnecting Veterans to VA Services.</li> <li>• Possibility of expansion of Wellness, Independence, Senior Enrichment (WISE) Program to Kern River Valley.</li> </ul>



- Assist individuals in getting connected to identification, and social security services in order to receive behavioral health services.
- Provision of personal hygiene centers (Showers and laundromats for homeless individuals).
- Provision of a Consumer Family Learning Center facility for the Kern River Valley that would also provide Substance Use services for those facing drug addiction.
- Need for a food pantry.
- Housing services for seniors.
- Possibility of hiring qualified individuals that can assist with individuals facing the challenges of Autism in the Kern River Valley (KVR).
- Need for ABA Specialist.
- Need for Speech Therapist.
- Retrain current MET team responders to coordinate with local law enforcement for Emergency Response scenarios.
- Re-evaluation of MET in the KRV.
- Need for adequate transportation for 5150 individuals.
- Increased efforts for suicide prevention.

October 18, 2019 – CCS Learning Center (113 East “F” Street, Tehachapi) Total Attendance: 7 / Total Surveys Collected: 5 (Note: participants may select more than 1 answer)			
Age Group		Sexual Orientation:	
0-15	0	Straight/Heterosexual	4
16-25	0	Gay or Lesbian	0
26-59	4	Bisexual	0
60 or Older	0	Questioning	0
Declined	1	Queer	0
Gender assigned at birth		Another sexual orientation	0
Male	0	Declined	1
Female	4	Race	
Declined	1	Asian	0
Gender Currently Identified with		Native Hawaiian/Pacific Islander	0
Male	0	Black/African American	0
Female	4	Latino/Hispanic	1
Transgender/other	0	Tribal/Native American	1
Genderqueer	0	White/Caucasian	3
Questioning or Unsure	0	Two or More Races	0
Other Gender Identity	0	Declined	1
Declined	1		
Disability		Ethnicity	
Vision	0	African	0
Hearing, or difficulty understanding speech	0	Asian Indian/South Asian	0
Mental/Cognitive (excludes behavioral)	0	Cambodian	0
Mobility/Physical	1	Chinese	0
Chronic Medical illness (not limited to pain)	0	Eastern European	0
None	4	Korean	0
Declined	0	Middle Eastern	0
Veteran Status:		Vietnamese	0
Yes, I am a veteran	0	European	2
No, I am not a veteran	4	Filipino	0
Declined	1	Japanese	0
Primary Language:		Caribbean	0
English	4	Central American	0
Spanish	0	Mexican/Mexican American/Chicano	0
Both English and Spanish	0	Puerto Rican	0
Other	0	South American	0
Declined	1	Two or more ethnicities	0
		Other	1
		Declined	2

Group/Category		Population you feel is most unserved/underserved in the above-mentioned community	
Client/Consumer/Person with Mental Illness	0	Children/Families	0
Family Member of a Client or Person with Mental Illness	0	Transitional Aged Youth (16-25)	1
KernBHRS Staff	0	Older Adults	0
Law Enforcement	0	Homeless or at risk of Homelessness	3
Veteran Services	0	Those in rural Kern areas	3
Senior Services	0	Veteran's	0
Education/Schools	0	Those with Substance Use Disorders	1
County Agency Staff (Not KernBHRS Staff)	0	Latino/Hispanic	0
Behavioral Health Provider (Not KernBHRS Staff)	2	Asian/Pacific Islander	0
Medical Care Provider	2	Black/African American	0
Other	0	LGBTQ	1
Declined	1	Other	0
Region of the County you are most involved		Please indicate the types of services or programs that would be appropriate to service the above-mentioned population	
Arvin/Lamont	0	Prevention	3
Bakersfield	1	Early Intervention	3
Delano/McFarland	0	Outreach for Recognizing the Early Signs of Mental Illness	2
California City/Mojave/Rosamond	2	Stigma and Discrimination Reduction	2
Wasco/Lost Hills	0	Access and Linkage to Care	2
Buttonwillow/Lost Hills	0	Peer-based services	0
Oildale	0	Intensive Outpatient Treatment	1
Kern River Valley	0		
Tehachapi	5		
Ridgecrest	1		
Taft	0		
Frazier Park/Mountain Communities	0		

<b>Do you feel you were able to provide meaningful stakeholder feedback today?</b>	
Yes	<b>3</b>
No	<b>0</b>
No Response	<b>2</b>
<b>Please indicate whether you are in favor of expansion of children services</b>	
Yes	<b>5</b>
No	<b>0</b>
No Response	<b>0</b>
<b>If you are NOT in favor of expansion of children services, please explain why or list services that would be a greater benefit to our community.</b>	
N/A	
<b>What suggestions (if any) would you give with regards to these programs?</b>	
Outreach in schools and access to care/transportation for those who need it.	
Keep them coming always learning something new each time.	
Flood dates helpful & info given with DMV	
<b>Who would you identify as underserved or unserved populations?</b> (Unserved or Underserved populations are characterized as not having proper or equal public representation, and therefore do not receive the same quantity or quality of care or services as other populations).	
Rural	
Elderly	
Poor	
Spanish Speaking	
Those released from prison	
Any depending on public transportation doesn't have it.	
Teens in JR High	

Homeless
<b>How could new Programming benefit Kern County's underserved or unserved populations?</b>
Increased access to care.
Linking to flood/housing & subsequently MH treatment.
<b>General Comments?</b>
A one-stop shop build and/or "strip mall" is needed to allow clients to receive an array of mental health/ trauma/ social services, etc. which can be accessed by bus. Please consider purchase of the Kmart building (in process of closing in Tehachapi). It is a large building with lots of parking and a bus stop as well! Thank you.
Thanks for the info. See you next meeting!!
Thank you!
<b>Stakeholder Feedback Form</b>
Very helpful with Flood days in Tehachapi!
<ul style="list-style-type: none"> <li>• Transportation</li> <li>• Psych Services for kids and ADHS RX for out clients/patients.</li> </ul>
Very informative. Thank You!!
Transportation to get to Medical & Mental apts child psychiatric services
A one-stop shop build and/or "strip mall" is needed to allow clients to receive an array of mental health/ trauma/ social services, etc. which can be accessed by bus. Please consider purchase of the Kmart building (in process of closing in Tehachapi). It is a large building with lots of parking and a bus stop as well! Thank you.
<ul style="list-style-type: none"> <li>• Idea: One-stop shop: mental health, medical and legal. One building multiple services.</li> <li>• Prevention services for kids, such as D.V. Reduction</li> <li>• Level IV services.</li> </ul>
<b>Action Steps:</b>
<p>MHSA will explore the following options for creation, enhancement or expansion of services:</p> <ul style="list-style-type: none"> <li>• Substance use education outreach to schools in Tehachapi.</li> <li>• Access to transportation to and from services.</li> <li>• Psychiatric services for kids (Need for psych meds for kids).</li> <li>• Prevention Services for kids.</li> </ul>

- Domestic Violence reduction.
- Creation of a one-stop-shop (medical plaza) where clients can receive access to medical, psychiatric and social services in one location (Possibly at K-Mart Building).
- CAPK – Food stamps.
- Need for level 4 (high acuity) teams to handle individuals facing higher needs challenges.
- Level 4 mobile units such as ACT or WISE (monthly or weekly scheduled rotation to rural areas).
- Need for Room and Board care facilities in rural Kern.

October 24, 2019 – Ridgecrest Library (131 E. Las Flores Ave., Ridgecrest))			
Total Attendance: 18 / Total Surveys Collected: 13			
(Note: participants may select more than 1 answer)			
Age Group		Sexual Orientation:	
0-15	0	Straight/Heterosexual	9
16-25	1	Gay or Lesbian	2
26-59	11	Bisexual	1
60 or Older	1	Questioning	0
Declined	0	Queer	0
Gender assigned at birth		Another sexual orientation	1
Male	1	Declined	1
Female	12	Race	
Declined	0	Asian	0
Gender Currently Identified with		Native Hawaiian/Pacific Islander	0
Male	1	Black/African American	1
Female	12	Latino/Hispanic	3
Transgender/other	0	Tribal/Native American	0
Genderqueer	0	White/Caucasian	9
Questioning or Unsure	0	Two or More Races	1
Other Gender Identity	0	Declined	0
Declined	0		
Disability		Ethnicity	
Vision	1	African	1
Hearing, or difficulty understanding speech	1	Asian Indian/South Asian	0
Mental/Cognitive (excludes behavioral)	1	Cambodian	0
Mobility/Physical	0	Chinese	0
Chronic Medical illness (not limited to pain)	2	Eastern European	1
None	8	Korean	0
Declined	2	Middle Eastern	0
Veteran Status:		Vietnamese	0
Yes, I am a veteran	0	European	4
No, I am not a veteran	12	Filipino	0
Declined	1	Japanese	0
Primary Language:		Caribbean	0
English	13	Central American	0
Spanish	0	Mexican/Mexican American/Chicano	2
Both English and Spanish	0	Puerto Rican	0
Other	0	South American	1
Declined	0	Two or more ethnicities	1
		Other	2
		Declined	4

Group/Category		Population you feel is most unserved/underserved in the above-mentioned community	
Client/Consumer/Person with Mental Illness	2	Children/Families	6
Family Member of a Client or Person with Mental Illness	2	Transitional Aged Youth (16-25)	6
KernBHRS Staff	0	Older Adults	6
Law Enforcement	1	Homeless or at risk of Homelessness	11
Veteran Services	0	Those in rural Kern areas	5
Senior Services	1	Veteran's	3
Education/Schools	3	Those with Substance Use Disorders	7
County Agency Staff (Not KernBHRS Staff)	0	Latino/Hispanic	2
Behavioral Health Provider (Not KernBHRS Staff)	0	Asian/Pacific Islander	1
Medical Care Provider	4	Black/African American	2
Other	0	LGBTQ	5
Declined	2	Other	0
Region of the County you are most involved		Please indicate the types of services or programs that would be appropriate to service the above-mentioned population	
Arvin/Lamont	0	Prevention	7
Bakersfield	0	Early Intervention	4
Delano/McFarland	0	Outreach for Recognizing the Early Signs of Mental Illness	5
California City/Mojave/Rosamond	0	Stigma and Discrimination Reduction	8
Wasco/Lost Hills	0	Access and Linkage to Care	8
Buttonwillow/Lost Hills	0	Peer-based services	5
Oildale	0	Intensive Outpatient Treatment	6
Kern River Valley	0		
Tehachapi	0		
Ridgecrest	13		
Taft	0		
Frazier Park/Mountain Communities	0		



<b>Do you feel you were able to provide meaningful stakeholder feedback today?</b>	
Yes	9
No	0
No Response	3
Yes, very informative this was my first stakeholder meeting.	
<b>Please indicate whether you are in favor of expansion of children services</b>	
Yes	13
No	0
No Response	0
<b>If you are NOT in favor of expansion of children services, please explain why or list services that would be a greater benefit to our community.</b>	
With a particular focus on transition-age youth	
<b>What suggestions (if any) would you give with regards to these programs?</b>	
Already gave input.	
Spend more time on them.	
Improve access to mental health services in Ridgecrest, particularly therapy and psychiatry for uninsured.	
Ridgecrest is a small community that needs more resources across the board. Homeless, substance abuse, mental health and youth services.	
A system with step-down programs residential facility.	
<ul style="list-style-type: none"> <li>• Transportation</li> <li>• Homeless shelter</li> <li>• Alzheimer's Day Program</li> <li>• Services for individuals &amp; Alzheimer's in crisis</li> </ul>	
<ul style="list-style-type: none"> <li>• Child Care</li> <li>• Multi-language</li> <li>• LGBTQ+</li> <li>• Vets</li> <li>• Youth Programs</li> <li>• Become more involved with Ridgecrest</li> </ul>	
<b>Who would you identify as underserved or unserved populations?</b> (Unserved or Underserved populations are characterized as not having proper or equal public representation, and therefore do not receive the same quantity or quality of care or services as other populations).	

SUD (2)
Homeless (5)
Seniors/Elderly (4)
Vets (2)
Chronic Mental illness
Foster Youth/TAY
Lower level of care support
Youth
Single parents
I would normally answer no to this question as a white, female with healthy insurance. However, with my own mental health diagnosis and member of my family, finding services even w/insurance in Ridgecrest is extremely challenging-continuity and availability of series is poor.
<b>How could new Programming benefit Kern County's underserved or unserved populations?</b>
Give people the ability to adapt and overcome.
Less homeless
Improve coordination of services, transportation, preventive, early intervention.
Improve the quality of life in Ridgecrest, for all residents.
<ul style="list-style-type: none"> <li>• Help to reduce symptomology</li> <li>• Better quality of life</li> <li>• Reduction of stigma</li> </ul>
Provide funding, create positions that can provide support services for the underserved or unserved populations
<b>General Comments?</b>
Great presentation, very informative.
Area has high level of stigma.

Great meeting. Thank you.
<b>Stakeholder Feedback Form</b>
I think everyone has good input
Thank you for coming to the rural areas.
A lot of ideas were thrown around, and a lot of different needs discussed. I think it would be more helpful to have these meetings more focused more time spent on priority needs.
I believe there is a very strong need for local in-patient services for mental health, SUD, and mental disabilities.
Thanks for hearing us at the providing so much food!
This was great meet. Thank you for taking our suggestions and providing info.
<b>Action Steps:</b>
<p>MHSA will investigate the possibility of creating or expanding the following services for the area of Ridgecrest, California:</p> <ul style="list-style-type: none"> <li>• Need for sober living.</li> <li>• Expansion of Substance Use Disorder services.</li> <li>• CSU transition to detox (detox center) – was in the works but lost funding.</li> <li>• MAT – Medication and Treatment.</li> <li>• Methadone clinic (people set up to fail because they lack the transportation and time to continue treatment once they get back to Ridgecrest.</li> <li>• Services for students who do not have medical.</li> <li>• Meals for the community. There is a lack of pantries, and the ones that exist are low on resources. Faith based organizations offer conditional assistance.</li> <li>• Possible partnership with St. Anthony's – Non-profit organization.</li> <li>• Need for a building for a soup kitchen for the homeless.</li> <li>• Assistance w/navigation of services across the board.</li> <li>• Assistance with transportation/ delivery of food for clients (older adults). Pantry services require the physical presence of those benefiting from their services. However, many older adults lack transportation or physical ability to be present to collect food.</li> <li>• Need for Volunteer Senior Outreach Program and Wellness, Independent Senior Enrichment Programs (possible mobile team rotation).</li> <li>• Homeless assistance program.</li> <li>• Need for Network of Services/System of Care. There is no concentrated effort between groups wanting to make a difference. Lack of communication/disconnected.</li> <li>• Kern BHRS need for connection with local collaborative.</li> <li>• Local agencies are understaffed</li> </ul>

- Youth support center for kids under 18 (split the HOPE center so that children can be seen there as well).
- Need for a homeless shelter.
- Supportive services for veterans. (Housing vouchers/food)
- Transportation to VA Hospital or Hub
- Case management in general
- Support for lower level of care clients for clients who do not meet criteria for higher needs services.
- Preventative services – mobile unit/team
- Low cost or free childcare for clients wanting to get back into the workforce.
- Foster Youth mental health services.
- Psychiatrists at hospitals
- Community College would like a therapist on site.
- More therapists in the community in general.
- Hope center collaboration with job placement/ training and coordination with employers.
- Need for a Boy's and Girl's club (Mentoring).
- TAY team in Ridgecrest
- Local in-patient services for older adults (dementia/Alzheimer's).
- Need for LGBTQ community.

October 29, 2019 – Pioneer Village Estates (600 Fairfax Rd., Bakersfield)			
Total Attendance: 4 / Total Surveys Collected: 3			
(Note: participants may select more than 1 answer)			
Age Group		Sexual Orientation:	
0-15	0	Straight/Heterosexual	3
16-25	0	Gay or Lesbian	0
26-59	2	Bisexual	0
60 or Older	1	Questioning	0
Declined	0	Queer	0
Gender assigned at birth		Another sexual orientation	0
Male	0	Declined	0
Female	3	Race	
Declined	0	Asian	0
Gender Currently Identified with		Native Hawaiian/Pacific Islander	0
Male	0	Black/African American	1
Female	3	Latino/Hispanic	2
Transgender/other	0	Tribal/Native American	0
Genderqueer	0	White/Caucasian	0
Questioning or Unsure	0	Two or More Races	0
Other Gender Identity	0	Declined	0
Declined	0		
Disability		Ethnicity	
Vision	1	African	1
Hearing, or difficulty understanding speech	0	Asian Indian/South Asian	0
Mental/Cognitive (excludes behavioral)	0	Cambodian	0
Mobility/Physical	0	Chinese	0
Chronic Medical illness (not limited to pain)	0	Eastern European	0
None	2	Korean	0
Declined	0	Middle Eastern	0
Veteran Status:		Vietnamese	0
Yes, I am a veteran	0	European	0
No, I am not a veteran	3	Filipino	0
Declined	0	Japanese	0
Primary Language:		Caribbean	0
English	1	Central American	0
Spanish	2	Mexican/Mexican American/Chicano	2
Both English and Spanish	0	Puerto Rican	0
Other	0	South American	0
Declined	0	Two or more ethnicities	0
		Other	0
		Declined	0

Group/Category		Population you feel is most unserved/underserved in the above-mentioned community	
Client/Consumer/Person with Mental Illness	1	Children/Families	2
Family Member of a Client or Person with Mental Illness	0	Transitional Aged Youth (16-25)	1
KernBHRS Staff	0	Older Adults	0
Law Enforcement	0	Homeless or at risk of Homelessness	1
Veteran Services	0	Those in rural Kern areas	0
Senior Services	0	Veteran's	0
Education/Schools	0	Those with Substance Use Disorders	0
County Agency Staff (Not KernBHRS Staff)	1	Latino/Hispanic	1
Behavioral Health Provider (Not KernBHRS Staff)	0	Asian/Pacific Islander	0
Medical Care Provider	0	Black/African American	0
Other	0	LGBTQ	0
Declined	1	Other	0
Region of the County you are most involved		Please indicate the types of services or programs that would be appropriate to service the above-mentioned population	
Arvin/Lamont	0	Prevention	1
Bakersfield	3	Early Intervention	1
Delano/McFarland	0	Outreach for Recognizing the Early Signs of Mental Illness	0
California City/Mojave/Rosamond	0	Stigma and Discrimination Reduction	1
Wasco/Lost Hills	0	Access and Linkage to Care	1
Buttonwillow/Lost Hills	0	Peer-based services	0
Oildale	0	Intensive Outpatient Treatment	0
Kern River Valley	0		
Tehachapi	0		
Ridgecrest	0		
Taft	0		
Frazier Park/Mountain Communities	0		

<b>Do you feel you were able to provide meaningful stakeholder feedback today?</b>	
Yes	<b>1</b>
No	<b>0</b>
No Response	<b>2</b>
I think I could of said more.	
<b>Please indicate whether you are in favor of expansion of children services</b>	
Yes	<b>2</b>
No	<b>0</b>
No Response	<b>1</b>
<b>If you are NOT in favor of expansion of children services, please explain why or list services that would be a greater benefit to our community.</b>	
(None)	
<b>What suggestions (if any) would you give with regards to these programs?</b>	
Me gustaria que llevaran mas Programas que unieran a los centros comunitarios (I would like more programs to be available at the community centers)	
<b>Who would you identify as underserved or unserved populations?</b> (Unserved or Underserved populations are characterized as not having proper or equal public representation, and therefore do not receive the same quantity or quality of care or services as other populations).	
Low income families	
<b>How could new Programming benefit Kern County's underserved or unserved populations?</b>	
Entrenamientos para los padres y reconociendo los síntomas (Training for parents on how to recognize mental Health symptoms)	
<b>General Comments?</b>	
(None)	
<b>Stakeholder Feedback Form</b>	
Me gusto to que me explicaron. (I liked everything that was explained.)	

Muchos gracias por to do sus services. To do muy bien entendido mucha información que no sabia. (Thank you for all your services. Lots of new information I was not aware of.)

**Action Steps:**

MHSA will explore the possibility of creating or expanding the following services/efforts for the area of Pioneer Village Estates:

- More localized services for community members in Southeast Bakersfield. Current locations are not centralized, and many people face challenges with transportation to and from services.
- Need for services offering home visits.
- Greater Outreach and Education. Many people do not know where to begin looking for help when they are faced with a mental health crisis.
- Contract service providers need to be trained on referring clients to behavioral health services (bad referrals lead to individuals not receiving the appropriate level of care and discontinuation of services).
- Availability of all Behavioral Health literature in Spanish.



November 14, 2019 – West Side Recreation & Park District (500 Cascade Place, Taft)			
Total Attendance: 7 / Total Surveys Collected: 7			
(Note: participants may select more than 1 answer)			
Age Group		Sexual Orientation:	
0-15	0	Straight/Heterosexual	6
16-25	1	Gay or Lesbian	0
26-59	5	Bisexual	0
60 or Older	1	Questioning	0
Declined	0	Queer	0
Gender assigned at birth		Another sexual orientation	0
Male	2	Declined	1
Female	5	Race	
Declined	0	Asian	0
Gender Currently Identified with		Native Hawaiian/Pacific Islander	0
Male	2	Black/African American	1
Female	5	Latino/Hispanic	1
Transgender/other	0	Tribal/Native American	1
Genderqueer	0	White/Caucasian	5
Questioning or Unsure	0	Two or More Races	0
Other Gender Identity	0	Declined	0
Declined	0		
Disability		Ethnicity	
Vision	0	African	1
Hearing, or difficulty understanding speech	1	Asian Indian/South Asian	0
Mental/Cognitive (excludes behavioral)	1	Cambodian	0
Mobility/Physical	0	Chinese	0
Chronic Medical illness (not limited to pain)	0	Eastern European	0
None	5	Korean	0
Declined	0	Middle Eastern	0
Veteran Status:		Vietnamese	0
Yes, I am a veteran	1	European	0
No, I am not a veteran	6	Filipino	0
Declined	0	Japanese	0
Primary Language:		Caribbean	0
English	6	Central American	0
Spanish	1	Mexican/Mexican American/Chicano	1
Both English and Spanish	1	Puerto Rican	0
Other	0	South American	0
Declined	0	Two or more ethnicities	0
		Other	0
		Declined	5

Group/Category		Population you feel is most unserved/underserved in the above-mentioned community	
Client/Consumer/Person with Mental Illness	1	Children/Families	3
Family Member of a Client or Person with Mental Illness	2	Transitional Aged Youth (16-25)	1
KernBHRS Staff	0	Older Adults	5
Law Enforcement	0	Homeless or at risk of Homelessness	4
Veteran Services	0	Those in rural Kern areas	6
Senior Services	1	Veteran's	3
Education/Schools	3	Those with Substance Use Disorders	3
County Agency Staff (Not KernBHRS Staff)	2	Latino/Hispanic	2
Behavioral Health Provider (Not KernBHRS Staff)	0	Asian/Pacific Islander	1
Medical Care Provider	3	Black/African American	1
Other	1	LGBTQ	2
Declined	1	Other	0
Region of the County you are most involved		Please indicate the types of services or programs that would be appropriate to service the above-mentioned population	
Arvin/Lamont	0	Prevention	3
Bakersfield	0	Early Intervention	4
Delano/McFarland	0	Outreach for Recognizing the Early Signs of Mental Illness	3
California City/Mojave/Rosamond	0	Stigma and Discrimination Reduction	4
Wasco/Lost Hills	0	Access and Linkage to Care	3
Buttonwillow/Lost Hills	0	Peer-based services	2
Oildale	0	Intensive Outpatient Treatment	4
Kern River Valley	0		
Tehachapi	0		
Ridgecrest	0		
Taft	7		
Frazier Park/Mountain Communities	0		

<b>Do you feel you were able to provide meaningful stakeholder feedback today?</b>	
Yes	7
No	0
No Response	0
Yes, thank you for the opportunity.	
Yes, it was very welcoming	
Hi Bill!	
<b>Would the programs presented today benefit your community?</b>	
Yes (4)	
Stigma reduction. Access to care.	
Need a Holistic approach to homeless substance abuse youth issue	
<b>What suggestions (if any) would you give with regards to these programs?</b>	
Case based management with linkage of services. 1 to 1 case management.	
More boots on the ground. Engagement.	
The innovation program (2)	
Fund SUD Programs!	
Peer based groups for children services & SUD for children & family.	
Community Collaboration & Ownership	
<b>Who would you identify as underserved or unserved populations?</b>	
Older Adults (60+)	
Homeless (3)	
Rural Areas	
Substance Abuse	

<b>How could new Programming benefit Kern County's underserved or unserved populations?</b>	
Better access	
Improve health and standard of living	
\$ and Leadership / Ownership in the community	
<b>How did you hear about this stakeholder meeting?</b>	
CCS Taft	
Flyer was dropped off to our office.	
Rec District flyer	
<b>Please indicate whether you are in favor of expansion of children services</b>	
Yes	1
No	0
No Response	6
<b>If you are NOT in favor of expansion of children services, please explain why or list services that would be a greater benefit to our community.</b>	
n/a	
<b>General Comments?</b>	
Thank you 😊	
Good programs and outreach	
Tough problems to solve	
<b>Stakeholder Feedback Form</b>	
Well organized!	

Action Steps:
<p>MHSA will explore the possibility of creating or expanding the following services/efforts in the community of Taft:</p> <ul style="list-style-type: none"><li>• Evaluation of current services available in Taft.</li><li>• Creation of a system of care for Taft, with seamless integration of linkage of services to include case management and education, that establishes the creation of an individual's future oriented treatment plan and fosters trusting relationships between individuals and the system of care.</li><li>• Need for Room and Board facility.</li><li>• Need for central medication distribution (Med Lockers).</li><li>• Need for a day center that provides lockers, storage for personal belongings and showers, to help alleviate the needs of the homeless population in Taft.</li><li>• Provision of funding to end SUD population</li></ul>

November 19, 2019 – Commonwealth East Training Room (3300 Truxtun Avenue)			
Total Attendance: 3 / Total Surveys Collected: 3			
(Note: participants may select more than 1 answer)			
Age Group		Sexual Orientation:	
0-15	0	Straight/Heterosexual	3
16-25	0	Gay or Lesbian	0
26-59	3	Bisexual	0
60 or Older	0	Questioning	0
Declined	0	Queer	0
Gender assigned at birth		Another sexual orientation	0
Male	0	Declined	0
Female	3	Race	
Declined	0	Asian	0
Gender Currently Identified with		Native Hawaiian/Pacific Islander	0
Male	0	Black/African American	0
Female	3	Latino/Hispanic	2
Transgender/other	0	Tribal/Native American	0
Genderqueer	0	White/Caucasian	1
Questioning or Unsure	0	Two or More Races	0
Other Gender Identity	0	Declined	0
Declined	0		
Disability		Ethnicity	
Vision	0	African	0
Hearing, or difficulty understanding speech	0	Asian Indian/South Asian	0
Mental/Cognitive (excludes behavioral)	0	Cambodian	0
Mobility/Physical	0	Chinese	0
Chronic Medical illness (not limited to pain)	0	Eastern European	0
None	2	Korean	0
Declined	1	Middle Eastern	0
Veteran Status:		Vietnamese	0
Yes, I am a veteran	0	European	0
No, I am not a veteran	3	Filipino	0
Declined	0	Japanese	0
Primary Language:		Caribbean	0
English	2	Central American	0
Spanish	0	Mexican/Mexican American/Chicano	2
Both English and Spanish	1	Puerto Rican	0
Other	0	South American	0
Declined	0	Two or more ethnicities	1
		Other	0
		Declined	0

Group/Category		Population you feel is most unserved/underserved in the above-mentioned community	
Client/Consumer/Person with Mental Illness	0	Children/Families	0
Family Member of a Client or Person with Mental Illness	0	Transitional Aged Youth (16-25)	2
KernBHRS Staff	1	Older Adults	0
Law Enforcement	0	Homeless or at risk of Homelessness	1
Veteran Services	0	Those in rural Kern areas	0
Senior Services	0	Veteran's	0
Education/Schools	0	Those with Substance Use Disorders	0
County Agency Staff (Not KernBHRS Staff)	0	Latino/Hispanic	0
Behavioral Health Provider (Not KernBHRS Staff)	0	Asian/Pacific Islander	0
Medical Care Provider	0	Black/African American	0
Other	0	LGBTQ	0
Declined	2	Other	0
Region of the County you are most involved		Please indicate the types of services or programs that would be appropriate to service the above-mentioned population	
Arvin/Lamont	0	Prevention	2
Bakersfield	3	Early Intervention	1
Delano/McFarland	0	Outreach for Recognizing the Early Signs of Mental Illness	1
California City/Mojave/Rosamond	0	Stigma and Discrimination Reduction	2
Wasco/Lost Hills	1	Access and Linkage to Care	1
Buttonwillow/Lost Hills	0	Peer-based services	1
Oildale	0	Intensive Outpatient Treatment	1
Kern River Valley	0		
Tehachapi	0		
Ridgecrest	0		
Taft	0		
Frazier Park/Mountain Communities	0		

<b>Do you feel you were able to provide meaningful stakeholder feedback today?</b>	
Yes	<b>3</b>
No	<b>0</b>
No Response	<b>0</b>
Yes, definitely	
Yes. Small group also let some good feedback.	
<b>Would the programs presented today benefit your community?</b>	
Yes, and they would fill big gaps.	
Yes, definitely	
I love Prepare U!	
<b>What suggestions (if any) would you give with regards to these programs?</b>	
They should be youth focused and driven. They should also be outcome focused.	
I would like TAY services to be expanded to support their unique needs. TAY staff @ providing sites.	
<b>Who would you identify as underserved or unserved populations?</b>	
TAY (3)	
Homeless TAY	
LBGTQ+	
Homeless	
People in outlying areas	
<b>How could new Programming benefit Kern County's underserved or unserved populations?</b>	
It could expand existing programs that serve TAY so services could be more comprehensive and effective.	
More services. More client focused.	
Focus on the gap kids that are not eligible for funding services to support their independent living needs.	



<b>General Comments?</b>
Please continue to support MHSA funded programs that are meeting and/or exceeding outcomes.
<b>Stakeholder Feedback Form</b>
Thank you for inviting input. Please schedule a stakeholder group with TAY youth at the Dream Center. They'll have good input.
<b>Action Steps:</b>
<p>MHSA will explore the possibility of creating or expanding the following services/efforts for Youth and Transition Age Youth within Kern County:</p> <ul style="list-style-type: none"> <li>• Acquiring trained staff to screen for mental health services when rendering services for substance use disorders (TAY).</li> <li>• Kern BHRS trained TAY staff that can assist with mental health services or linkage to services at Bakersfield Dream Center.</li> <li>• Aide in stigma reduction towards mental health services for Youth 18+, due to past experience with mental health services.</li> <li>• Re-evaluation of services to incorporate client centered services for minor's vs systems and parental needs.</li> <li>• Incorporate Future Centered planning in Youth and TAY treatment plans so that individuals graduating out of TAY have a greater chance at success (establishing attainable goals).</li> <li>• Involve the Department of Human Services, Foster Family Agencies and Probation when necessary in Client/Family Therapy sessions.</li> <li>• Establish a Peer Component (paid or voluntary) in TAY programs and in the Dream Center. Individuals are more receptive to applying recommended treatment if it comes from peers.</li> <li>• Use paid peer support staff to assist individuals transitioning from TAY to Adult programs (warm hand-off). This can be done through the creation of a team or by having one or two trained staff on each adult team.</li> <li>• Creation of a REACH program for TAY individuals.</li> <li>• Positions for TAY staff to work directly out of the Dream Center.</li> <li>• Shorter assessments for TAY transitioning to the Adult System of Care.</li> <li>• Establishment of a youth advisory board for TAY youth internally and at the Dream Center.</li> <li>• Specialized training for staff on LGBTQ+ issues and proper language.</li> <li>• Provide TAY staff at Dream Center that specializes in LGBTQ+ services.</li> <li>• Availability of school based behavioral health services on campus for youth and TAY.</li> </ul>

November 21, 2019 – Kern BHRS Site (1600 E. Belle Terrace, Bakersfield)			
Total Attendance: 4 / Total Surveys Collected: 4			
(Note: participants may select more than 1 answer)			
Age Group		Sexual Orientation:	
0-15	0	Straight/Heterosexual	3
16-25	1	Gay or Lesbian	0
26-59	3	Bisexual	0
60 or Older	0	Questioning	0
Declined	0	Queer	0
Gender assigned at birth		Another sexual orientation	0
Male	1	Declined	1
Female	3	Race	
Declined	0	Asian	0
Gender Currently Identified with		Native Hawaiian/Pacific Islander	0
Male	1	Black/African American	1
Female	3	Latino/Hispanic	2
Transgender/other	0	Tribal/Native American	0
Genderqueer	0	White/Caucasian	1
Questioning or Unsure	0	Two or More Races	0
Other Gender Identity	0	Declined	0
Declined	0		
Disability		Ethnicity	
Vision	0	African	0
Hearing, or difficulty understanding speech	0	Asian Indian/South Asian	0
Mental/Cognitive (excludes behavioral)	0	Cambodian	0
Mobility/Physical	0	Chinese	0
Chronic Medical illness (not limited to pain)	1	Eastern European	0
None	3	Korean	0
Declined	0	Middle Eastern	0
Veteran Status:		Vietnamese	0
Yes, I am a veteran	0	European	1
No, I am not a veteran	4	Filipino	0
Declined	0	Japanese	0
Primary Language:		Caribbean	0
English	3	Central American	0
Spanish	0	Mexican/Mexican American/Chicano	2
Both English and Spanish	1	Puerto Rican	0
Other	0	South American	0
Declined	0	Two or more ethnicities	1
		Other	0
		Declined	0

Group/Category		Population you feel is most unserved/underserved in the above-mentioned community	
Client/Consumer/Person with Mental Illness	0	Children/Families	2
Family Member of a Client or Person with Mental Illness	0	Transitional Aged Youth (16-25)	2
KernBHRS Staff	4	Older Adults	2
Law Enforcement	0	Homeless or at risk of Homelessness	3
Veteran Services	0	Those in rural Kern areas	2
Senior Services	0	Veteran's	1
Education/Schools	0	Those with Substance Use Disorders	1
County Agency Staff (Not KernBHRS Staff)	0	Latino/Hispanic	1
Behavioral Health Provider (Not KernBHRS Staff)	0	Asian/Pacific Islander	1
Medical Care Provider	0	Black/African American	2
Other	0	LGBTQ	1
Declined	0	Other	0
Region of the County you are most involved		Please indicate the types of services or programs that would be appropriate to service the above-mentioned population	
Arvin/Lamont	0	Prevention	2
Bakersfield	4	Early Intervention	4
Delano/McFarland	0	Outreach for Recognizing the Early Signs of Mental Illness	4
California City/Mojave/Rosamond	0	Stigma and Discrimination Reduction	3
Wasco/Lost Hills	0	Access and Linkage to Care	4
Buttonwillow/Lost Hills	0	Peer-based services	2
Oildale	0	Intensive Outpatient Treatment	3
Kern River Valley	0		
Tehachapi	0		
Ridgecrest	0		
Taft	0		
Frazier Park/Mountain Communities	0		

<b>Do you feel you were able to provide meaningful stakeholder feedback today?</b>	
Yes	4
No	0
No Response	0
Absolutely	
Yes, I feel good knowing that my suggestions and concerns were heard.	
<b>Would the programs presented today benefit your community?</b>	
All of the programs mentioned would help our community	
Yes (2)	
Definitely	
<b>What suggestions (if any) would you give with regards to these programs?</b>	
Work to educate community and destigmatize homelessness. Many people assume that homeless are dirty, drugged out, lazy, criminals, etc.	
More marketing & Outreach	
Treatment teams are needed at the Recovery station alone with some time of pre assessment and engagement of services.	
<b>Who would you identify as underserved or unserved populations?</b>	
Homeless population	
TAY population	
No but I work with them.	
School age youth	
<b>How could new Programming benefit Kern County's underserved or unserved populations?</b>	
<ul style="list-style-type: none"> <li>• Help to educate provide support for them.</li> <li>• Shelter</li> <li>• Food</li> <li>• Community resources</li> </ul>	
It will help end the overrun of homeless in Kern County.	

<b>How did you hear about this stakeholder meeting?</b>
Online calendar
<b>General Comments?</b>
n/a
<b>Stakeholder Feedback Form</b>
<ul style="list-style-type: none"> <li>• Excellent work</li> <li>• Very knowledgeable</li> </ul>
Great job!
<b>Action Steps:</b>
<p>MHSA will explore the possibility of creating or expanding the following services/efforts throughout Kern County:</p> <ul style="list-style-type: none"> <li>• Creation of a drug education and sobering program at the recovery station.</li> <li>• Implementation of assessment and follow up contact with individuals after their stay at the recovery station.</li> <li>• Need for Recovery Specialists at the recovery station.</li> <li>• Provide outreach and education to the community regarding homelessness. Educate local businesses so that they are more likely to hire individuals exiting homelessness.</li> <li>• Hire More therapists so that assessments are processed faster, and less people fall out of services. Current wait time for an assessment is too long.</li> <li>• Supplying a mobile recovery station that takes care of basic needs (showers, bathrooms, washing machine). Can be combined with linkage to services.</li> <li>• Need for permanent placement for individuals in group homes who don't have a case manager and do not have much engagement.</li> <li>• Create a teen vocational program (keeping teens focused on the future and graduation from the program).</li> <li>• Collaboration with the EPIC program at Employers Training Resource to create a peer component for TAY youth.</li> </ul>

December 11, 2019 – Wasco Branch Library (1102 7 <sup>th</sup> Street, Wasco)			
Total Attendance: 0 / Total Surveys Collected: 0			
(Note: participants may select more than 1 answer)			
Age Group		Sexual Orientation:	
0-15	0	Straight/Heterosexual	0
16-25	0	Gay or Lesbian	0
26-59	0	Bisexual	0
60 or Older	0	Questioning	0
Declined	0	Queer	0
Gender assigned at birth		Another sexual orientation	0
Male	0	Declined	0
Female	0	Race	
Declined	0	Asian	0
Gender Currently Identified with		Native Hawaiian/Pacific Islander	0
Male	0	Black/African American	0
Female	0	Latino/Hispanic	0
Transgender/other	0	Tribal/Native American	0
Genderqueer	0	White/Caucasian	0
Questioning or Unsure	0	Two or More Races	0
Other Gender Identity	0	Declined	0
Declined	0		
Disability		Ethnicity	
Vision	0	African	0
Hearing, or difficulty understanding speech	0	Asian Indian/South Asian	0
Mental/Cognitive (excludes behavioral)	0	Cambodian	0
Mobility/Physical	0	Chinese	0
Chronic Medical illness (not limited to pain)	0	Eastern European	0
None	0	Korean	0
Declined	0	Middle Eastern	0
Veteran Status:		Vietnamese	0
Yes, I am a veteran	0	European	0
No, I am not a veteran	0	Filipino	0
Declined	0	Japanese	0
Primary Language:		Caribbean	0
English	0	Central American	0
Spanish	0	Mexican/Mexican American/Chicano	0
Both English and Spanish	0	Puerto Rican	0
Other	0	South American	0
Declined	0	Two or more ethnicities	0
		Other	0
		Declined	0

Group/Category		Population you feel is most unserved/underserved in the above-mentioned community	
Client/Consumer/Person with Mental Illness	0	Children/Families	0
Family Member of a Client or Person with Mental Illness	0	Transitional Aged Youth (16-25)	0
KernBHRS Staff	0	Older Adults	0
Law Enforcement	0	Homeless or at risk of Homelessness	0
Veteran Services	0	Those in rural Kern areas	0
Senior Services	0	Veteran's	0
Education/Schools	0	Those with Substance Use Disorders	0
County Agency Staff (Not KernBHRS Staff)	0	Latino/Hispanic	0
Behavioral Health Provider (Not KernBHRS Staff)	0	Asian/Pacific Islander	0
Medical Care Provider	0	Black/African American	0
Other	0	LGBTQ	0
Declined	0	Other	0
Region of the County you are most involved		Please indicate the types of services or programs that would be appropriate to service the above-mentioned population	
Arvin/Lamont	0	Prevention	0
Bakersfield	0	Early Intervention	0
Delano/McFarland	0	Outreach for Recognizing the Early Signs of Mental Illness	0
California City/Mojave/Rosamond	0	Stigma and Discrimination Reduction	0
Wasco/Lost Hills	0	Access and Linkage to Care	0
Buttonwillow/Lost Hills	0	Peer-based services	0
Oildale	0	Intensive Outpatient Treatment	0
Kern River Valley	0		
Tehachapi	0		
Ridgecrest	0		
Taft	0		
Frazier Park/Mountain Communities	0		

<b>Do you feel you were able to provide meaningful stakeholder feedback today?</b>	
Yes	0
No	0
No Response	0
N/A	
<b>Would the programs presented today benefit your community?</b>	
N/A	
<b>What suggestions (if any) would you give with regards to these programs?</b>	
N/A	
<b>Who would you identify as underserved or unserved populations?</b>	
N/A	
<b>How could new Programming benefit Kern County's underserved or unserved populations?</b>	
N/A	
<b>General Comments?</b>	
N/A	
<b>Stakeholder Feedback Form</b>	
N/A	
<b>Action Steps:</b>	
<p>Due to unforeseen issues with promotion of this stakeholder meeting, there were zero attendees respectively.</p> <ul style="list-style-type: none"> <li>• MHSa will investigate methods of advertisement for stakeholder meetings.</li> <li>• Contact the Public Information Officer (PIO) for Kern BHRS to discuss which persons or organizations are being reached for stakeholder meetings.</li> <li>• Investigate how our information is being disseminated once it leaves BHRS. <ul style="list-style-type: none"> <li>○ Are organizations being told to distribute marketing materials?</li> <li>○ Are print materials being distributed in community meetings outside of the stakeholder process?</li> <li>○ Electronic disbursement?</li> </ul> </li> <li>• MHSa will explore reaching out to the Community Collaborative group for a joint effort in promoting stakeholder meetings within different communities</li> </ul>	



throughout Kern for the purposes of sending a representative to advertise the upcoming stakeholder meeting.

- MHSA will establish further communication with partners in outlying areas to discuss appropriate scheduling of meetings.
- Discuss the possibility of reaching out to the community through schools including the Community Action Partner of Kern (CAPK), childcare facilities.
- Community college satellite sites.
- Promoting Stakeholder meeting sites at neighboring businesses.
- Send the Public Stakeholders Meeting announcement to the Kern County Network for Children's for distribution to all the collaboratives.